

8 May 2020

Oliver J. Süme, Chairman of the Board
Thomas Rickert, Director Names & Numbers
eco – Association of the Internet Industry

RE: ICANN Accountability Concerns

Dear Oliver and Thomas,

The ICANN Board appreciates your support and acknowledges your letter dated [27 April 2020](#) regarding ICANN's crucial role in the provision of a secure, reliable, and resilient Domain Name System.

We understand that the topics and issues facing ICANN have the ability to affect many different stakeholders. The ICANN Board considers the public interest in all its decision-making, using the totality of circumstances and the information received. As our Bylaws convey, accountability and transparency are foundational to ICANN's work. ICANN is accountable to our community and operates to the maximum extent feasible in an open and transparent manner, consistent with procedures designed to ensure fairness.

ICANN's multi-stakeholder model is driven by the various points of view we receive. We encourage you and the community to continue to provide feedback to ICANN. Thank you for your comments and we look forward to your continued work within the community.

Sincerely,



Maarten Botterman
Chair, ICANN Board of Directors