



# REGISTRY OPERATOR'S REPORT

September 2004



# Afilias Limited Monthly Operator Report – September 2004

As required by the ICANN/Afilias Limited Registry Agreement (Section 3.15.1) this report provides an overview of Afilias Limited activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. Information is provided in order as listed in Appendix T of the Registry Agreement.

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## Section 1 – Accredited Registrar Status – September 2004

Table 1 displays the current number and status of the ICANN accredited registrars. The registrars are grouped into three categories:

- 1. Operational registrars:** Those who have authorized access into the Shared Registration System (SRS) for processing domain name registrations.
- 2. Registrars in the Ramp-up Period:** Those who have received a password to the Afilias Operational Test and Evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the SRS.
- 3. Registrars in the Pre-Ramp-up Period:** Those who have been sent a welcome letter from Afilias, but have not yet executed the Registry Confidentiality Agreement and/or have not yet submitted a completed Registrar Information Sheet.

### September 2004

Status	No. of Registrars
Operational Registrars	129
Registrars In Ramp-Up Period	40
Registrars in Pre-Ramp-Up Period	26
<b>Total</b>	<b>195</b>

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## Section 2 – Service Level Agreement Performance – September 2004

Table 2 compares the SLA requirements with Actual Performance for the reporting month. As required by the ICANN/Afilias Limited Agreement, Afilias Limited is committed to provide service levels as outlined in Appendix D of the agreement and to comply with the requirements of the SLA Appendix E of the agreement. The SLA is incorporated into the Afilias Registry Registrar Agreement that is executed with all operational registrars.

Component/Service	Availability		Performance	
	Required	Actual	Required	Actual
<b>DNS</b>				
<u>AXFR/IXFR Updates</u>	Unplanned 300 minutes Planned 480 minutes <sup>(1)</sup>	None 93 minutes	< 5 minutes	100% < 5 minutes
Resolution of .info domains, each name-server	Unplanned 30 minutes Planned 480 minutes <sup>(1)</sup>	None None	< 300 milliseconds	88 milliseconds (Avg.)
<b>WHOIS</b>				
Singular query/response	Unplanned 90 minutes Planned 480 minutes <sup>(1)</sup>	None 153 minutes	< 800 milliseconds	82 milliseconds (Avg.)
<b>BILLING</b>				
Account balance check/modify	Unplanned 90 minutes Planned 480 minutes <sup>(1)</sup>	None 243 minutes	< 800 milliseconds	139 milliseconds (Avg.)
<b>ADMIN</b>				
Update Registrar profile	Unplanned 300 minutes Planned 480 minutes <sup>(1)</sup>	None 243 minutes	No requirement	No requirement
Update Registrar status	Unplanned 300 minutes Planned 480 minutes <sup>(1)</sup>	None 243 minutes	No requirement	No requirement
<b>PROTOCOL INTERFACE</b>				
Write Operations	Unplanned 30 minutes Planned 480 minutes <sup>(1)</sup>	None 243 minutes	< 800 milliseconds	185 milliseconds (Avg.)
Transfer	Unplanned 30 minutes Planned 480 minutes <sup>(1)</sup>	None 243 minutes	< 1600 milliseconds	128 milliseconds (Avg.)
Query Operations	Unplanned 30 minutes Planned 480 minutes <sup>(1)</sup>	None 243 minutes	< 400 milliseconds	108 milliseconds (Avg.)

<sup>(1)</sup> No more than 240 minutes per week. In addition, each minute of Unplanned Outage Time subtracts from the available Monthly Planned outage Time up to four (4) hours.

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### Section 3 – INFO Zone File Access Activity – September 2004

Table 3 summarizes the zone file access activity for the current reporting month. As required by the ICANN/Afilias Limited Agreement, Afilias provides third parties bulk access to the zone file for the .INFO TLD.

Zone file access passwords at the end of the previous month	Aug-04	165
New zone file access passwords		10
Total zone file access approvals at the end of the reporting month	Sep-04	175

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### Section 4 – Completed SRS/System Software Releases

As required by the ICANN/Afilias Limited Registry Agreement, Table 4 shows significant releases that have occurred since July, 2001 (it excludes software released only to fix a bug). The Afilias Limited Shared Registration System (SRS) is continually being improved to better meet the needs of accredited registrars.

Release Name	Features	Target Date	Complete Date
2001-199-1629	Initial release		2001-07-19
2001-226-1421	Sunrise lock behaviour, billing posting daemon upgrade	2001-08-14	2001-08-14
2001-252-1802	Improved billing code. New multi-threaded queue processing. New approach to address internationalization for contacts	2001-09-11	2001-09-10
2001-271-1356	Additional monitoring tools added to epp_server	2001-09-30	2001-09-29
2001-274-1723	Unify billing and epp transactions. Prevent server lock-ups under load		2001-10-04
2001-303-0916	Increase granularity of permissions system to allow for better administration of registrar balances. Improve whois robustness	2001-11-04	2001-11-04
2001-318-1651	Improved whois output: disclaimer, ordered output for contacts. New reporting tools. New mechanism for handling reserved names. Status threshold for Nameservers.	2001-11-21	2001-11-21
2001-327-1638	Multiple report improvements. Transfer grace policies. Transfer history tracking. Case insensitive whois registrar searches.	2001-11-27	2001-11-27
2001-353-1152	Introduce scheduler component for pending delete/pending transfer clean-up.	2001-12-21	2001-12-21
2002-039-1706	Improve log buffering and billing reconciliation. Introduce new statistics tracker of ICANN reports	2002-01-31	2002-02-19
(none in March,02)			
(none in April,02)			
(none in May,02)			
(none in June,02)			
2002-226-1606	The DNS delegation service was modified to support multiple out-sourced DNS providers during the transition period within which the registry transitioned from Nominum to UltraDNS. This modification was applied in the form of a patch to the standalone service known as the DNS Updater and is limited in scope to that service alone.	2002-07-05	2002-07-05
(None in August)			
(None in September,02)			
(None in October,02)			
2002-328-1647	Implemented contact transfer, contact grace policy & domain auto-renewal functionalities and enhanced billing system, audit logging & daily escrow reports.	2002-11-23	2002-11-23
(None in December,02)			
(None in January,03)			
(None in February,03)			
(None in March,03)			
(none in April,03)			
(None in May,03)			
(None in June,03)			
(None in July,03)			
(None in August,03)			

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### Section 4 – Completed SRS/System Software Releases (Concluded).

Release Name	Features	Target Date	Complete Date
2003-269-1634 (None in October,03)	RGP implementation and bug fixes.	2003-09-27	2003-09-27
2003-303-1609	Enhancements made to some SRS components and a few bug fixes	2003-11-04	2003-11-04
2003-332-1342 (None in December,03)	Implemented add-storm prevention logic.	2003-11-28	2003-11-28
2004-022-1558	RGP Phase 2 cron target will now trigger whois cache update, DB Pool connections will now be released when a client is sleeping because of a violation	2004-01-23	2004-01-23
2004-044-1300	Improve domain check routines	2004-02-13	2004-02-13
2004-076-1051	IDN domains implementation, web admin billing changes, billing RGP changes, performance improvement changes,	2004-03-16	2004-03-16
2004-077-2201 (none in April,04) (none in May,04) (none in June,04) (none in July,04)	Bug fix for daily balance email cron	2004-03-21	2004-03-21
2004-232-1330 (None in September,04)	Implemented support for free .INFO program	2004-08-28	2004-08-28

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### Section 5 – Domain Names Under Sponsorship – Per Registrar

In accordance with Section 5 of Appendix T to the ICANN/Afilias Limited Registry Agreement, the following table reports the number of domain names under sponsorship by each live ICANN-Accredited Registrar in the .INFO TLD :

Registrar Name	Total Domain Names
#1 Domain Names International	197
@Com Technology, LLC	183
007 Names	857
1 eName Co.	845
123 EasyDomain	750
123 Registration Inc.	260
1st Domain.net	1,215
A Technology Company	3
Aaaq.com	9,137
Abacus American Inc.	3,200
Active ISP	2,606
Address Creation	242
Aim High! Inc.	14
Alice's Registry Inc.	179
All West Communications Inc.	677
Alldomains	5,420
Arsys Internet SL. dba NICLINE.COM	1,817
Ascio Inc.	22,725
BB Online UK Ltd.	366
Best Registration Services, Inc. dba BestRegistrar.com	420
Bizcn.com, Inc.	1,951
Blue Razor Domains	1,192
Blueberry Hill Communications	935
Book My Name SAS	682
Bulkregister	30,232
Cadiware AG	125
Capital Networks	212
Catalog.com	1,182
Central Registrar	62
Comitnet AB	50
CORE Internet Council of Registrars	31,602
Corporate Domains	2,488
Cronon AG	35,735



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### Section 5 – Domain Names Under Sponsorship – Per Registrar (Continued).

Registrar Name	Total Domain Names
CSL Computer Service	36,030
Cyidentity, Inc	216
Deutsche Telekom AG	5,733
DevelopersNetwork.com	35
Direct Information Pvt. Ltd.	6,392
Dodora Unified Communications, Inc.	320
Domain Bank Inc.	6,814
Domain Discover	12,151
Domain Info	3,904
Domain Monkeys LLC	1
Domain People, Inc.	4,780
Domain Registration Services	1,871
Domain Registry.com Inc.	39
Domain The Net	56
Domainname Inc.	73
DomainZoo.com, inc	401
DotForce Corp.	2
Dotster	82,053
easyDNS Technologies Inc.	379
Easyspace Ltd.	10,079
eMarkMonitor	5,448
Encirca Inc.	257
eNom, Inc.	101,692
Epag Domainservices GMBH	1,923
Gabia	5,964
Gal Communications Ltd.	7,003
Gandi Sarl	13,871
GKG.NET, Inc.	1,031
Global Media Online Inc	7,620
Globedom Datenkommunikations GmbH	3,238
Go Daddy Software Inc	114,979
Hangang System Inc.	336
IDR Internet Domain Registry	282
iHoldings.com	16,263

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### Section 5 – Domain Names Under Sponsorship – Per Registrar (Continued).

Registrar Name	Total Domain Names
IN2Net Network Inc	444
Inamepro	140
INames Corp.	19
Innerwise	9,945
Intercosmos Media Group, Inc.	35,504
InterDomain SA	1,116
Internetters Limited	951
Key-Systems dba domaindiscount24	152,242
Ladas Domains LLC	28
MelbourneIT	58,283
Mobile Name Services, Inc.	1
Moniker Online Services Inc.	9,228
Name Bay	3,625
Name.com LLC	19
NameEngine	22
NamesBeyond.Com	781
NameScout Corp	3,919
NamesDirect.com	14,303
NameSecure	27,552
NetNames/NetBenefit	6,669
Netpia.com, Inc.	26
Netpia.com, Inc.	1,075
Netsearchers	13
Network Solutions	121,926
New Dream LLC	90
Nitin Networks	1,037
Nominalia Internet S.L.	4,136
NordNet	3,794
Omnis Network, LLC	1,090
OnlineNIC, Inc.	6,421
OVH SARL	1,146
Pair Networks Inc.	977
Parava Networks Inc.	2,699
Primus Telecommunications (Aust) Pty Ltd.	3,956

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### Section 5 – Domain Names Under Sponsorship – Per Registrar (Concluded).

Registrar Name	Total Domain Names
PSI Japan	788
PSI-USA, Inc.	33,241
R&K/000Domains.com	2,961
Rebel.com Services Corp	323
Register IT SPA	1,138
Register.com	64,719
RegistrarsAsia	270
Registration Technologies	819
Rockenstein AG	456
Safe Names LTD	806
Schlund + Partner AG	168,868
Secura GmbH	3,052
Sipence, Inc.	950,520
SiteName	228
Spot Domain LLC dba Domainsite.com and Name.com	109,143
Stargate Communications Inc	546
The Name IT Corporation dba NameServices.net	1,982
TLDs, Inc.	8,718
Total Web Solutions	8,475
Transpac	128
Tucows Inc.	107,906
Web Commerce Comm.	432
Webagentur.at	1,923
Wild West Domains	23,515
Wooho	302
Xin Net Corp	128
YesNIC Co., Ltd	3,168
<b>Total</b>	<b>2,576,529</b>

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### Section 6 – Nameservers Under Management – Per Registrar

The following table reports the number of .INFO nameservers registered by each ICANN Accredited Registrar in accordance with Section 6 of Appendix of the ICANN/Afilias Limited Registry Agreement:

Registrar Name	Total
#1 Domain Names International	6
@Com Technology, LLC	14
1 eName Co.	4
123 Registration Inc.	2
1st Domain.net	9
Aaaq.com	28
Abacus American Inc.	18
Address Creation	4
All West Communications Inc.	15
Alldomains	43
Arsys Internet SL. dba NICLINE.COM	46
Ascio Inc.	22
BB Online UK Ltd.	4
Bizcn.com, Inc.	13
Blue Razor Domains	1
Blueberry Hill Communications	8
Bulkregister	130
Capital Networks	1
CORE Internet Council of Registrars	87
Cronon AG	41
CSL Computer Service	215
Cyidentity, Inc	2
Deutsche Telekom AG	15
Direct Information Pvt. Ltd.	810
Dodora Unified Communications, Inc.	4
Domain Bank Inc.	24
Domain Discover	83
Domain Info	19
Domain People, Inc.	177
Domain Registration Services	12
Domain Registry.com Inc.	1
Dotster	561
easyDNS Technologies Inc.	3

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### Section 6 – Nameservers Under Management – Per Registrar (Continued).

Registrar Name	Total
Easyspace Ltd.	23
eMarkMonitor	5
Encirca Inc.	1
eNom, Inc.	1,024
Gabia	521
Gal Communications Ltd.	48
Gandi Sarl	581
GKG.NET, Inc.	42
Global Media Online Inc	851
Globedom Datenkommunikations GmbH	37
Go Daddy Software Inc	1,137
Hangang System Inc.	27
IDR Internet Domain Registry	2
iHoldings.com	113
Inamepro	4
Innerwise	56
Intercosmos Media Group, Inc.	550
InterDomain SA	10
Internetters Limited	4
Key-Systems dba domaindiscount24	337
MelbournIT	1,569
Moniker Online Services Inc.	4
Name Bay	103
Name.com LLC	3
NameScout Corp	9
NamesDirect.com	100
NameSecure	16
NetNames/NetBenefit	3
Netpia.com, Inc.	42
Network Solutions	1,381
New Dream LLC	3
Nitin Networks	17
Nominalia Internet S.L.	23
NordNet	7

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### Section 6 – Nameservers Under Management – Per Registrar (Concluded).

Registrar Name	Total
Omnis Network, LLC	48
OnlineNIC, Inc.	114
OVH SARL	20
Pair Networks Inc.	5
Parava Networks Inc.	13
Primus Telecommunications (Aust) Pty Ltd.	24
PSI Japan	43
PSI-USA, Inc.	65
R&K/000Domains.com	84
Register IT SPA	3
Register.com	1,076
Registration Technologies	2
Schlund + Partner AG	389
Secura GmbH	1
Spot Domain LLC dba Domainsite.com and Name.com	1,280
Stargate Communications Inc	17
The Name IT Corporation dba NameServices.net	36
TLDs, Inc.	77
Total Web Solutions	39
Tucows Inc.	1,965
Web Commerce Comm.	32
Wild West Domains	194
Wooho	5
Xin Net Corp	11
YesNIC Co., Ltd	266
<b>Total</b>	<b>16,884</b>

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### Section 7 – Domain Names Registered by Afilias

Appendix X of the ICANN/Afilias Limited Registry Agreement outlines the domain names that are registered by Afilias Limited. The list of domain names is separated into 2 categories – Names staying with the Registry in the event of reassignment and Names staying with Afilias in the event of reassignment. Table 7 displays the domain names by category registered by Afilias Limited

#### Names staying with the Registry in the event of reassignment

about.info	phone.info
address.info	register.info
buydotinfo.info	registerdotinfo.info
directory.info	registerinfo.info
dot.info	registrar.info
dotinfo.info	registrars.info
dotinfodomain.info	registry.info
dotinfodomainname.info	search.info
dotinformation.info	searchdotinfo.info
email.info	selldotinfo.info
http.info	site.info
infodomain.info	tld.info
infodomainname.info	tlddotinfo.info
information.info	topleveldomain.info
informationdotinfo.info	url.info
list.info	web.info
mail.info	website.info
owndotinfo.info	

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### Section 7 – Domain Names Registered by Afilias (concluded).

#### Names staying with Afilias in the event of reassignment:

1866.info	affiliascorp.info	afilaisllp.info
1-866.info	affiliascorporation.info	afilaismember.info
1866dotinfo.info	affiliadomains.info	afilaismembers.info
1-866-dotinfo.info	affiliadotinfo.info	afilaisplc.info
1-866-dot-info.info	affiliainc.info	afilias.info
866.info	affiliainfo.info	afiliasco.info
afalais.info	affiliainformation.info	afiliascompany.info
afalaisco.info	affiliailc.info	afiliascorp.info
afalaiscompany.info	affiliailp.info	afiliascorporation.info
afalaiscorp.info	affiliasmember.info	afiliasdomains.info
afalaiscorporation.info	afiliasmembers.info	afiliasdotinfo.info
afalaisdomains.info	affiliaplcl.info	afiliasinc.info
afalaisdotinfo.info	affillias.info	afiliasinfo.info
afalaisinc.info	affilliasco.info	afiliasinformation.info
afalaisinfo.info	affilliascompany.info	affiliailc.info
afalaisinformation.info	affilliascorp.info	affiliailp.info
afalaisllc.info	affilliascorporation.info	afiliasmember.info
afalaisllp.info	affilliasdomains.info	afiliasmembers.info
afalaismember.info	affilliasdotinfo.info	afiliasplc.info
afalaismembers.info	affilliasinc.info	afilias.info
afalaisplc.info	affilliasinfo.info	affilliasco.info
afalias.info	affilliasinformation.info	affilliascompany.info
afaliasco.info	affilliasllc.info	affilliascorp.info
afaliascompany.info	affilliasllp.info	affilliascorporation.info
afaliascorp.info	affilliasmember.info	affilliasdomains.info
afaliascorporation.info	affilliasmembers.info	affilliasdotinfo.info
afaliasdomains.info	affilliasplc.info	affilliasinc.info
afaliasdotinfo.info	afil.info	affilliasinfo.info
afaliasinc.info	afilias.info	affilliasinformation.info
afaliasinfo.info	afilaisco.info	affilliasllc.info
afaliasinformation.info	afilaiscompany.info	affilliasllp.info
afaliasllc.info	afilaiscorp.info	affilliasmember.info
afaliasllp.info	afilaiscorporation.info	affilliasmembers.info
afaliasmember.info	afilaisdomains.info	affilliasplc.info
afaliasmembers.info	afilaisdotinfo.info	afls.info
afaliasplc.info	afilaisinc.info	member.info
affilias.info	afilaisinfo.info	members.info
affilliasco.info	afilaisinformation.info	
affiliacompany.info	afilaisllc.info	



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### Section 8 – Whois Service Activity

Table 8 shows the total monthly “Whois” queries (In Thousands)

Month	Total	Peak	Average
Jun 2004	79,947.4	6,165.7	2,664.9
Jul 2004	48,320.1	2,614.6	1,558.7
Aug 2004	61,815.8	3,856.4	1,994.1
Sep 2004	83,161.0	4,240.0	2,682.6

## Afilias Limited Monthly Operator Report – September 2004

### Section 9 – Monthly Growth Trends

There are three main categories of monthly transactions executed by Registrars via the Extensible Provisioning Protocol (EPP) with the Shared Registration System (SRS):

1. **Write** – This category includes the following transactions: adding a new domain, deleting a domain, modifying a domain name record, renewing a domain, transferring a domain, adding a server, deleting a server, modifying a server record, adding a contact, deleting a contact and modifying a contact.
2. **Query** – This category includes the following transactions: query a domain and query a server.
3. **Check** – This category includes the following transactions: check a domain and check a server.

In compliance with Section 9 of Appendix T of the ICANN/Afilias Limited Registry Agreement, the tables that follow show the monthly growth trends in total domain name, name server and contact information transactions for each of these categories.

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### Section 9 – Monthly Growth Trends (Concluded)

#### 9a – Total Monthly Domain Name Transaction Trend by Category (In Thousands).

Month	Total	Write	Percent	Query	Percent	Check	Percent
Jun 2004	84,235.8	305.5	0.4%	2,050.6	2.4%	81,879.7	97.2%
Jul 2004	72,565.9	421.1	0.6%	2,578.1	3.6%	69,566.7	95.9%
Aug 2004	103,656.3	376.2	0.4%	3,570.2	3.4%	99,709.9	96.2%
Sep 2004	218,686.2	3,177.1	1.5%	6,048.8	2.8%	209,460.3	95.8%

#### 9b – Total Monthly Name Server Transaction Trend by Category (In Thousands)

Month	Total	Write	Percent	Query	Percent	Check	Percent
Jun 2004	213.5	14.5	6.8%	40.2	18.8%	158.8	74.4%
Jul 2004	489.7	21.2	4.3%	180.3	36.8%	288.2	58.9%
Aug 2004	475.2	17.9	3.8%	108.2	22.8%	349.1	73.5%
Sep 2004	1,820.9	26.0	1.4%	138.3	7.6%	1,656.6	91.0%

#### 9c – Total Monthly Contact Information Transaction Trend by Category (In Thousands)

Month	Total	Write	Percent	Query	Percent	Check	Percent
Jun 2004	279.7	153.3	54.8%	119.1	42.6%	7.3	2.6%
Jul 2004	362.8	163.4	45.0%	194.3	53.6%	5.1	1.4%
Aug 2004	421.8	183.3	43.5%	232.5	55.1%	6.0	1.4%
Sep 2004	3,483.4	1,644.1	47.2%	1,832.0	52.6%	7.3	0.2%

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### Section 10 – Total Number of Transactions by Subcategory by Month.

In compliance with Section-10 of Appendix T to the ICANN/Afiliás Limited Registry Agreement, the tables that follow present the monthly growth trends for the Write Domain, Write Server and Write Contact Information reported in Section 9.

#### 10a – Total Monthly Domain Name Transactions by Subcategory (In Thousands)

Month	Total	Add	Deletes			Modify	Renew	Transfer	Check
			Add Grace Period	RGP	Failures				
Jun 2004	82,185.2	59.1	1.1	15.0	6.5	136.8	40.3	46.7	81,879.7
Jul 2004	69,987.8	56.0	1.5	17.8	7.9	195.4	69.1	73.4	69,566.7
Aug 2004	100,086.1	32.6	1.5	16.2	7.8	215.5	57.9	44.7	99,709.9
Sep 2004	212,637.4	1,471.6	81.9	21.2	45.7	720.3	809.0	27.4	209,460.3

#### 10b – Total Monthly Name Server Transactions by Subcategory (In Thousands).

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Jun 2004	173.3	8.2	6.0	0.3	Not Applicable	Not Applicable	158.8
Jul 2004	309.4	12.4	8.3	0.5	Not Applicable	Not Applicable	288.2
Aug 2004	367.0	14.3	2.6	1.0	Not Applicable	Not Applicable	349.1
Sep 2004	1,682.6	19.0	3.9	3.1	Not Applicable	Not Applicable	1656.6

#### 10c – Total Monthly Contact Information Transactions by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Jun 2004	160.6	82.9	27.2	43.2	Not Applicable	0.0	7.3
Jul 2004	168.5	94.2	7.2	62.0	Not Applicable	0.0	5.1
Aug 2004	189.3	126.9	2.6	53.8	Not Applicable	0.0	6.0
Sep 2004	1,651.4	1,495.3	4.9	143.9	Not Applicable	0.0	7.3

## Afilias Limited Monthly Operator Report – September 2004

### Section 11 – Total Number of Failed Transactions by Subcategory by Month.

The following tables present monthly growth trends for transactions that have failed in the subcategories of the Write Domain, Write Server and Write Contact Information categories reported in Section 9.

#### 11a – Total Monthly Domain Name Transaction Failures by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Jun 2004	152.9	7.9	6.5	26.5	4.1	40.2	67.7
Jul 2004	314.3	21.4	7.9	49.6	11.7	65.3	158.4
Aug 2004	4,250.2	2.2	7.8	74.1	5.8	31.6	4,128.7
Sep 2004	1,054.0	47.0	45.7	139.1	649.7	14.8	157.7

#### 11b – Total Monthly Name Server Transaction Failures by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Jun 2004	4.9	1.2	3.6	0.1	Not Applicable	Not Applicable	0.0
Jul 2004	8.1	3.1	4.9	0.1	Not Applicable	Not Applicable	0.0
Aug 2004	8.5	7.3	1.1	0.1	Not Applicable	Not Applicable	0.0
Sep 2004	7.2	3.2	3.0	1.0	Not Applicable	Not Applicable	0.0

#### 11c – Total Monthly Contact Information Transaction Failures by Subcategory (In Thousands).

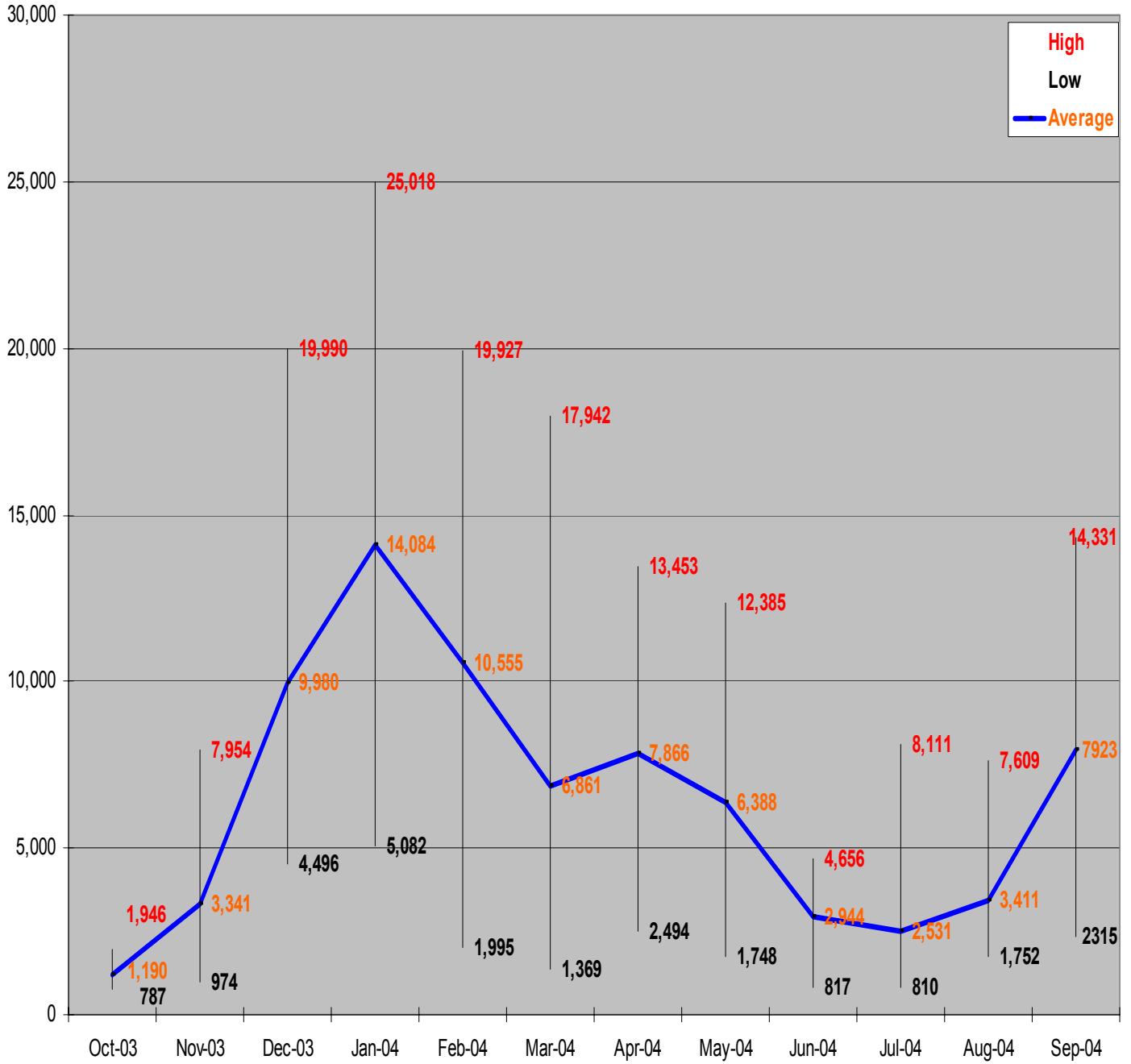
Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Jun 2004	49.2	20.4	24.9	2.2	Not Applicable	0.0	1.7
Jul 2004	18.8	11.1	4.1	3.2	Not Applicable	0.0	0.4
Aug 2004	50.8	45.3	0.1	5.2	Not Applicable	0.0	0.2
Sep 2004	293.1	275.6	0.7	16.8	Not Applicable	0.0	0.0

# Afilias Limited Monthly Operator Report – September 2004

## Section 12 – Average Daily Transaction Range

The range of transaction volume is shown for each month along with the average daily transaction volume.

### Average Daily Transaction Range (In Thousands).



## Afilias Limited Monthly Operator Report – September 2004

### Section 13 – INFO Geographical Registrations Distribution.

This report is designed to show the monthly total and the number / percentage of total registrations in the Registry broken down by geographical location (ISO 3166 country code).

Country Name	Current Month	Cumulative Total	Percentage
Afghanistan	891	1,262	0.05%
Albania	351	597	0.02%
Algeria	244	300	0.01%
American Samoa	65	82	0.00%
Andorra	249	593	0.02%
Angola	59	81	0.00%
Anguilla	157	219	0.01%
Antigua And Barbuda	329	747	0.03%
Antractica	170	199	0.01%
Argentina	1,678	2,523	0.10%
Armenia	213	333	0.01%
Aruba	64	95	0.00%
Australia	38,601	60,160	2.33%
Austria	4,390	28,327	1.10%
Azerbaijan	219	318	0.01%
Bahamas	280	708	0.03%
Bahrain	311	399	0.02%
Bangladesh	787	982	0.04%
Barbados	284	381	0.01%
Belarus	961	1,227	0.05%
Belgium	8,346	14,185	0.55%
Belize	483	960	0.04%
Benin	48	60	0.00%
Bermuda	250	415	0.02%
Bhutan	31	32	0.00%
Bolivia	307	357	0.01%
Bosnia and Herzegovina	399	530	0.02%
Botswana	60	79	0.00%
Bouvet Island	11	11	0.00%
Brazil	21,680	23,103	0.90%
British Indian Ocean Territory	23	25	0.00%
Brunei	88	102	0.00%

## Afilias Limited Monthly Operator Report – September 2004

### Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	Current Month	Cumulative Total	Percentage
Bulgaria	3,730	4,680	0.18%
Burkina Faso	53	59	0.00%
Burundi	40	50	0.00%
Cambodia	130	159	0.01%
Cameroon	46	71	0.00%
Canada	68,330	93,813	3.64%
Cape Verde	36	68	0.00%
Cayman Islands	189	322	0.01%
Central African Republic	10	13	0.00%
Chad	10	13	0.00%
Chile	492	905	0.04%
China	22,586	25,127	0.98%
Christmas Island	22	23	0.00%
Cocos (keeling) Islands	6	6	0.00%
Colombia	2,357	2,830	0.11%
Comoros	1	2	0.00%
Congo	37	42	0.00%
Congo, The Democratic Republic of the	10	12	0.00%
Cook Islands	45	56	0.00%
Costa Rica	687	1,198	0.05%
Cote D'Ivoire	62	97	0.00%
Croatia	2,840	4,560	0.18%
Cuba	12	45	0.00%
Cyprus	1,850	2,728	0.11%
Czech Republic	2,843	8,816	0.34%
Denmark	3,083	11,014	0.43%
Djibouti	6	8	0.00%
Dominica	223	500	0.02%
Dominican Republic	305	483	0.02%
East Timor	5	9	0.00%
Ecuador	644	758	0.03%
Egypt	1,231	1,549	0.06%
El Salvador	251	289	0.01%
Eritrea	6	6	0.00%



## Afilias Limited Monthly Operator Report – September 2004

### Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	Current Month	Cumulative Total	Percentage
Estonia	723	990	0.04%
Ethopia	32	66	0.00%
Falkland Islands (Malvinas)	9	11	0.00%
Faroe Islands	40	79	0.00%
Fiji	26	53	0.00%
Finland	6,911	11,284	0.44%
France	19,754	47,262	1.83%
French Guiana	3	11	0.00%
French Polynesia	39	76	0.00%
French Southern Territories	3	8	0.00%
Gabon	35	49	0.00%
Gambia	4	13	0.00%
Georgia	117	218	0.01%
Germany	33,751	330,468	12.83%
Ghana	114	140	0.01%
Gibraltar	289	428	0.02%
Greece	1,938	5,154	0.20%
Greenland	13	20	0.00%
Grenada	19	36	0.00%
Guadeloupe	26	88	0.00%
Guam	39	51	0.00%
Guatemala	345	415	0.02%
Guinea	27	29	0.00%
Guinea-Bissau	1	5	0.00%
Guyana	10	20	0.00%
Haiti	73	89	0.00%
Holy See (Vatican City State)	19	37	0.00%
Honduras	65	90	0.00%
Hong Kong	9,054	10,915	0.42%
Hungary	834	2,231	0.09%
Iceland	577	687	0.03%
India	23,669	27,372	1.06%

## Afilias Limited Monthly Operator Report – September 2004

### Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	Current Month	Cumulative Total	Percentage
Indonesia	6,530	7,696	0.30%
Iran, Islamic Republic of	2,438	3,161	0.12%
Iraq	53	74	0.00%
Ireland	5,806	8,365	0.32%
Israel	5,454	7,101	0.28%
Italy	9,548	34,407	1.34%
Jamaica	371	662	0.03%
Japan	29,680	50,789	1.97%
Jordan	420	592	0.02%
Kazakstan	311	400	0.02%
Kenya	197	366	0.01%
Kiribati	9	12	0.00%
Korea, Democratic People's of	30	40	0.00%
Korea, Republic of	5,435	14,415	0.56%
Kuwait	1,410	1,826	0.07%
Kyrgyzstan	117	132	0.01%
Lao People's Democratic Republic	24	40	0.00%
Latvia	579	848	0.03%
Lebanon	1,281	1,806	0.07%
Lesotho	2	2	0.00%
Liberia	10	26	0.00%
Libyan Arab Jamahiriya	34	44	0.00%
Liechtenstein	54	571	0.02%
Lithuania	1,408	1,703	0.07%
Luxembourg	335	895	0.03%
Macau	66	97	0.00%
Macedonia, The Former Yugoslav Republic of	574	595	0.02%
Madagascar	29	115	0.00%
Malawi	4	6	0.00%
Malaysia	3,524	4,298	0.17%
Maldives	53	89	0.00%
Mali	30	32	0.00%
Malta	585	795	0.03%

## Afiliat Limited Monthly Operator Report – September 2004

### Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	Current Month	Cumulative Total	Percentage
Marshall Islands	17	18	0.00%
Martinique	24	35	0.00%
Mauritania	3	8	0.00%
Mauritius	201	488	0.02%
Mayanmar	43	56	0.00%
Mayotte	14	16	0.00%
Mexico	5,065	6,939	0.27%
Micronesia, Federated States of	7	9	0.00%
Moldova, Republic of	530	606	0.02%
Monaco	78	356	0.01%
Mongolia	93	99	0.00%
Montserrat	2	5	0.00%
Morocco	674	845	0.03%
Mozambique	6	9	0.00%
Namibia	229	294	0.01%
Nauru	11	12	0.00%
Nepal	2,098	2,137	0.08%
Netherlands	32,998	80,680	3.13%
Netherlands Antilles	379	687	0.03%
New Caledonia	29	52	0.00%
New Zealand	3,372	5,536	0.21%
Nicaragua	96	115	0.00%
Niger	583	720	0.03%
Nigeria	561	679	0.03%
Niue	8	10	0.00%
Norfolk Island	3	10	0.00%
Northern Mariana Islands	11	23	0.00%
Norway	9,770	18,268	0.71%
Oman	201	368	0.01%
Pakistan	5,250	5,794	0.22%
Palau	9	11	0.00%
Palestinian Territory, Occupied	31	59	0.00%
Panama	530	1,197	0.05%

## Afilias Limited Monthly Operator Report – September 2004

### Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	Current Month	Cumulative Total	Percentage
Papua New Guinea	20	25	0.00%
Paraguay	545	570	0.02%
Peru	1,506	1,670	0.06%
Philippines	3,529	3,927	0.15%
Pitcairn	3	3	0.00%
Poland	12,397	16,678	0.65%
Portugal	5,336	6,322	0.25%
Puerto Rico	513	804	0.03%
Qatar	292	394	0.02%
Reunion	66	178	0.01%
Romania	3,581	4,000	0.16%
Russian Federation	8,261	13,664	0.53%
Rwanda	13	14	0.00%
Saint Helena	3	3	0.00%
Saint Kitts and Nevis	132	280	0.01%
Saint Lucia	39	144	0.01%
Saint Pierre and Miquelon	1	1	0.00%
Saint Vincent and the Grenadines	38	97	0.00%
Samoa	90	102	0.00%
San Marino	18	40	0.00%
Saudi Arabia	3,858	4,758	0.18%
Senegal	44	71	0.00%
Serbia and Montenegro	4	25	0.00%
Seychelles	38	301	0.01%
Sierra Leone	11	15	0.00%
Singapore	10,875	12,312	0.48%
Slovakia	413	1,219	0.05%
Slovenia	1,541	2,539	0.10%
Solomon Islands	6	9	0.00%
Somalia	259	269	0.01%
South Africa	2,794	4,440	0.17%
South Georgia And The Sandwich Islands	5	8	0.00%
Spain	29,874	51,587	2.00%

## Afilias Limited Monthly Operator Report – September 2004

### Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	Current Month	Cumulative Total	Percentage
Sri Lanka	500	614	0.02%
Sudan	115	131	0.01%
Suriname	67	80	0.00%
Svalbard and Jan Mayen	3	10	0.00%
Swaziland	24	40	0.00%
Sweden	10,786	27,981	1.09%
Switzerland	4,275	29,997	1.16%
Syrian Arab Republic	832	957	0.04%
Taiwan, Province of China	5,030	6,332	0.25%
Tajikistan	23	28	0.00%
Tanzania, United Republic of	122	157	0.01%
Thailand	7,430	9,239	0.36%
Togo	16	42	0.00%
Tokelau	2	6	0.00%
Tonga	10	18	0.00%
Trinidad and Tobago	182	230	0.01%
Tunisia	85	144	0.01%
Turkey	10,057	13,351	0.52%
Turkmenistan	65	80	0.00%
Turks and Caicos Islands	23	49	0.00%
Tuvalu	15	22	0.00%
Uganda	178	218	0.01%
Ukraine	2,426	3,311	0.13%
United Arab Emirates	2,043	2,810	0.11%
United Kingdom	71,114	182,086	7.07%
United States	698,798	1,147,296	44.53%
United states Minor Outlying Islands	267	1,303	0.05%
Uruguay	323	491	0.02%
Uzbekistan	80	128	0.00%
Vanuatu	166	267	0.01%
Venezuela	957	1,140	0.04%
Viet Nam	5,773	7,736	0.30%
Virgin Islands, British	292	1,517	0.06%

## Afilias Limited Monthly Operator Report – September 2004

### Section 13 – INFO Geographical Registrations Distribution (Concluded).

Country Name	Current Month	Cumulative Total	Percentage
Virgin Islands, U.S.	159	4,063	0.16%
Wallis and Futuna	31	58	0.00%
Western Sahara	18	22	0.00%
Yemen	258	283	0.01%
Yugoslavia	884	1,313	0.05%
Zambia	41	68	0.00%
Zimbabwe	158	203	0.01%
<b>Total</b>	<b>1,341,826</b>	<b>2,576,529</b>	

## Afilias Limited Monthly Operator Report – September 2004

### Section 14. Deleted Names – Per Registrar.

This section shows the number of domain names deleted by each registrar during the reporting month.

Registrar Name	Current Month
1 eName Co.	6
123 EasyDomain	3
Aaaq.com	65
Abacus American Inc.	17
Active ISP	12
Address Creation	2
All West Communications Inc.	6
Alldomains	19
Arsys Internet SL. dba NICLINE.COM	4
Ascio Inc.	295
Bizcn.com, Inc.	4
Blueberry Hill Communications	8
Book My Name SAS	5
Bulkregister	201
Catalog.com	1
CORE Internet Council of Registrars	406
Corporate Domains	1
Cronon AG	168
CSL Computer Service	1,525
Deutsche Telekom AG	46
Direct Information Pvt. Ltd.	54
Domain Bank Inc.	192
Domain Discover	155
Domain Info	16
Domain People, Inc.	81
Domain Registration Services	202
Domain The Net	1
DomainZoo.com, inc	21
Dotster	3,257
easyDNS Technologies Inc.	1
Easyspace Ltd.	94
eMarkMonitor	1

## Afilias Limited Monthly Operator Report – September 2004

### Section 14. Deleted Names – Per Registrar (Continued).

Registrar Name	Current Month
eNom, Inc.	1,989
Epag Domainservices GMBH	172
Gabia	103
Gal Communications Ltd.	71
Gandi Sarl	360
GKG.NET, Inc.	6
Global Media Online Inc	86
Globedom Datenkommunikations GmbH	23
Go Daddy Software Inc	1,933
Hangang System Inc.	2
IDR Internet Domain Registry	29
iHoldings.com	554
Inamepro	1
Innerwise	358
Intercosmos Media Group, Inc.	520
InterDomain SA	2
Internetters Limited	3
Key-Systems dba domaindiscount24	11,836
MelbournIT	1,154
Moniker Online Services Inc.	4
Name Bay	28
NameScout Corp	72
NamesDirect.com	399
NameSecure	1,293
NetNames/NetBenefit	51
Netpia.com, Inc.	20
Network Solutions	960
New Dream LLC	2
Nitin Networks	2
Nominalia Internet S.L.	34
NordNet	2
Omnis Network, LLC	24
OnlineNIC, Inc.	87



## Afilias Limited Monthly Operator Report – September 2004

### Section 14. Deleted Names – Per Registrar (Concluded).

Registrar Name	Current Month
Pair Networks Inc.	13
Parava Networks Inc.	31
Primus Telecommunications (Aust) Pty Ltd.	7
PSI Japan	24
PSI-USA, Inc.	267
R&K/000Domains.com	66
Register.com	683
Schlund + Partner AG	5,758
Secura GmbH	20
Sipence, Inc.	58,522
SiteName	1
Spot Domain LLC dba Domainsite.com and Name.com	6,189
Stargate Communications Inc	53
The Name IT Corporation dba NameServices.net	27
TLDs, Inc.	186
Total Web Solutions	76
Tucows Inc.	1,481
Web Commerce Comm.	10
Webagentur.at	32
Wild West Domains	561
YesNIC Co., Ltd	51
<b>Total</b>	<b>103,107</b>

## Afilias Limited Monthly Operator Report – September 2004

### Section 15. Restored Names – Per Registrar.

The following section shows the number of domain names restored by each registrar during the current reporting month, and states the total number of domain names restored by each registrar.

Registrar Name	Current Month	Cumulative Total
#1 Domain Names International	0	3
007 Names	0	1
1 eName Co.	0	9
123 EasyDomain	0	2
123 Registration Inc.	0	1
1st Domain.net	0	10
Abacus American Inc.	1	3
Active ISP	0	7
All West Communications Inc.	0	2
Alldomains	1	15
Ascio Inc.	2	23
Blueberry Hill Communications	0	6
Book My Name SAS	0	2
Bulkregister	0	21
Catalog.com	0	2
CORE Internet Council of Registrars	0	123
Cronon AG	0	2
CSL Computer Service	0	30
Direct Information Pvt. Ltd.	0	1
Domain Bank Inc.	1	18
Domain Info	0	12
Domain People, Inc.	2	18
Domain Registration Services	0	4
DomainZoo.com, inc	0	2
Dotster	0	4
Easyspace Ltd.	0	3
eNom, Inc.	2	4
Gabia	0	12
Gal Communications Ltd.	0	2
Gandi Sarl	0	2
Global Media Online Inc	0	10
Globedom Datenkommunikations GmbH	0	2
Go Daddy Software Inc	1	10

## Afilias Limited Monthly Operator Report – September 2004

### Section 15. Restored Names – Per Registrar (Concluded).

Registrar Name	Current Month	Cumulative Total
Hangang System Inc.	0	1
IDR Internet Domain Registry	1	3
Innerwise	3	30
Intercosmos Media Group, Inc.	0	15
InterDomain SA	0	8
Key-Systems dba domaindiscount24	5	8
MelbourneIT	7	542
Name Bay	1	8
NameScout Corp	4	8
NameSecure	0	2
NetNames/NetBenefit	0	5
Netpia.com, Inc.	0	2
Network Solutions	2	377
Nominalia Internet S.L.	1	29
NordNet	0	8
OnlineNIC, Inc.	0	3
Parava Networks Inc.	0	13
PSI Japan	0	1
PSI-USA, Inc.	3	7
R&K/000Domains.com	0	1
Register.com	4	409
Registration Technologies	0	4
Schlund + Partner AG	1	9
Secura GmbH	0	31
Stargate Communications Inc	0	6
The Name IT Corporation dba NameServices.net	8	23
TLDs, Inc.	1	544
Total Web Solutions	2	12
Tucows Inc.	3	161
Virtual Internet plc	0	7
Wild West Domains	0	2
YesNIC Co., Ltd	0	18
<b>Total</b>	<b>56</b>	<b>2,663</b>

## Afilias Limited Monthly Operator Report – September 2004

### Section 16. Violations of Registrar Restore Report – Per Registrar.

The following table shows the total number of violations of Registrar Restore Report by each registrar.

Registrar Name	Cumulative Total
1 eName Co.	2
Alldomains	6
Catalog.com	1
Domain Bank Inc.	1
DomainInfo	6
Domain People, Inc.	1
Easyspace Ltd.	1
Globedom Datenkommunikations GmbH	1
Hangang System Inc.	1
IDR Internet Domain Registry	1
Innerwise	4
Intercosmos Media Group, Inc.	7
InterDomain SA	1
MelbourneIT	3
NameScout Corp	3
NetNames/NetBenefit	2
Network Solutions	5
Nominalia Internet S.L.	5
PSI-USA, Inc.	1
Register.com	52
Schlund + Partner AG	2
Stargate Communications Inc	2
The Name IT Corporation dba NameServices.net	3
TLDs, Inc.	2
<b>Total</b>	<b>113</b>