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8 **SUPERIOR COURT OF THE STATE OF CALIFORNIA**  
9 **COUNTY OF LOS ANGELES**

11 VERANDAGLOBAL.COM, INC., a Florida  
12 corporation, and BRYAN TALLMAN, a  
California citizen,

13 Plaintiffs,

14 v.

15 INTERNET CORPORATION FOR  
16 ASSIGNED NAMES AND NUMBERS, a  
California Corporation, and DOES 1–10,

17 Defendants.

Case No. 23STCV19554

Assigned to Hon. Stephen I. Goorvitch

**DEFENDANT ICANN’S NOTICE OF  
DEMURRER AND DEMURRER TO  
PLAINTIFFS’ VERIFIED FIRST  
AMENDED COMPLAINT;  
MEMORANDUM OF  
POINTS AND AUTHORITIES IN  
SUPPORT THEREOF**

[[Proposed] Order and Declaration of  
Jeffrey A. LeVee Filed Concurrently  
Herewith]

Date: May 13, 2024

Time: 8:30 a.m.

Dept: 39

Complaint Filed: August 16, 2023

Reservation ID: 379209426336

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**TO ALL PARTIES AND THEIR COUNSEL OF RECORD:**

**PLEASE TAKE NOTICE** that on May 13, 2024 at 8:30 A.M., in Department 39 of this Court, located at 111 North Hill Street, Los Angeles, CA 90012, Defendant the Internet Corporation for Assigned Names and Numbers (“ICANN”) will and hereby does demur to Plaintiffs VerandaGlobal.com d/b/a First Place Internet, Inc. (“FPI”) and Bryan Tallman’s (collectively, “Plaintiffs”) Verified First Amended Complaint (“Amended Complaint”) in its entirety pursuant to California Code of Civil Procedure (“CCP”) § 430.30. Plaintiffs’ entire Amended Complaint fails to state a claim for any of the five causes of action asserted, and Plaintiffs lack standing to pursue their claims. Accordingly, the Amended Complaint should be dismissed with prejudice.

This motion is based upon this notice of motion, the accompanying memorandum of points and authorities, the declaration of Jeffrey A. LeVee pursuant to CCP § 430.41, pleadings and other records on file herein, and such further evidence and argument as may be presented to the Court.

Dated: April 15, 2024

JONES DAY

By:           /s/ Jeffrey A. LeVee            
          Jeffrey A. LeVee

Attorneys for Defendant  
INTERNET CORPORATION FOR  
ASSIGNED NAMES AND NUMBERS

1 **DEMURRER**

2 Defendant the Internet Corporation for Assigned Names and Numbers (“ICANN”) hereby  
3 demurs to Plaintiffs VerandaGlobal.com d/b/a First Place Internet, Inc. (“FPI”) and Bryan  
4 Tallman’s (collectively, “Plaintiffs”) Verified First Amended Complaint (“Amended Complaint”)  
5 on each of the following grounds:

6 **DEMURRER TO FIRST CAUSE OF ACTION**

7 1. The first cause of action for unfair competition under California Business and  
8 Professions Code Sections 17200 et seq. fails to state facts sufficient to constitute a cause of  
9 action against ICANN. Cal. Civ. Proc. Code § 430.10.

10 **DEMURRER TO SECOND CAUSE OF ACTION**

11 2. The second cause of action for breach of contract fails to state facts sufficient to  
12 constitute a cause of action against ICANN. Cal. Civ. Proc. Code § 430.10.

13 3. The second cause of action for breach of contract also fails to specify whether the  
14 contract sued upon is oral, written, or implied by conduct. Cal. Civ. Proc. Code § 430.10.

15 **DEMURRER TO THIRD CAUSE OF ACTION**

16 4. The third cause of action for breach of duty of good faith and fair dealing fails to  
17 state facts sufficient to constitute a cause of action against ICANN. Cal. Civ. Proc. Code  
18 § 430.10.

19 **DEMURRER TO FOURTH CAUSE OF ACTION**

20 5. The fourth cause of action for quasi-contract fails to state facts sufficient to  
21 constitute a cause of action against ICANN. Cal. Civ. Proc. Code § 430.10.

22 **DEMURRER TO FIFTH CAUSE OF ACTION**

23 6. The fifth cause of action for fraudulent inducement fails to state facts sufficient to  
24 constitute a cause of action against ICANN. Cal. Civ. Proc. Code § 430.10.

25 **DEMURRER TO ALL CAUSES OF ACTION**

26 7. All causes of action fail to state facts sufficient to constitute a cause of action  
27 against ICANN because Plaintiffs lack standing to sue ICANN. Cal. Civ. Proc. Code § 430.10.

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Dated: April 15, 2024

JONES DAY

By:           /s/ Jeffrey A. LeVee            
          Jeffrey A. LeVee

Attorneys for Defendant  
INTERNET CORPORATION FOR  
ASSIGNED NAMES AND NUMBERS

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1 MEMORANDUM OF POINTS AND AUTHORITIES

2 INTRODUCTION

3 Plaintiffs VerandaGlobal.com d/b/a First Place Internet (“FPI”) and Brian Tallman’s  
4 (collectively, “Plaintiffs”) Verified First Amended Complaint (“Amended Complaint” or “FAC”)  
5 against the Internet Corporation for Assigned Names and Numbers (“ICANN”) fails to cure *any*  
6 of the deficiencies that caused this Court to sustain ICANN’s demurrer to Plaintiffs’ original  
7 Complaint. As this Court concluded in its February 15, 2024, Minute Order Sustaining ICANN’s  
8 Demurrer (“Order” attached hereto as Exhibit A), “[s]imply, the complaint [did] not clearly  
9 identify a policy requiring ICANN to permit registration of single character domain names.”  
10 (Order at 3.) Plaintiffs’ FAC contains a host of new meaningless allegations, but like the original  
11 Complaint, none of the allegations link any action, “policy,” or statement *by ICANN* to the  
12 single-character second-level domain names that Plaintiffs seek to register. Because Plaintiffs do  
13 not—and cannot—identify an ICANN policy that ICANN has violated, Plaintiffs will never be  
14 able to cure the deficiencies identified in this Court’s Order, and the Court should sustain  
15 ICANN’s demurrer to the FAC without leave to amend.

16 Plaintiffs fundamentally misunderstand ICANN’s role in domain name registrations.  
17 ICANN is a nonprofit public benefit corporation that *oversees the technical coordination* of the  
18 Internet’s unique identifiers, including the domain name system (“DNS”), which converts  
19 numeric Internet Protocol (“IP”) addresses recognized by computers into easily remembered  
20 Internet domain names, such as lacourt.org. “Registrants” are able to subscribe to operate domain  
21 names through “registrars”—but not through ICANN. As ICANN’s Bylaws confirm, ICANN  
22 does not register individual second-level domain names and does not act as a “registry” or  
23 “registrar” for such domain names.

24 Plaintiffs are individual registrants of various single-character second-level domain names  
25 in certain non-ASCII<sup>1</sup> versions of the top-level domains .COM and .NET (the Katakana, Hangul,  
26 and Hebrew language script versions) (referred to as Internationalized Domain Names (“IDN”))

27 \_\_\_\_\_  
28 <sup>1</sup> “ASCII” stands for American Standard Code for Information Interchange. As Plaintiffs note, ASCII colloquially refers to the English language. (FAC ¶ 45.)

1 generic top-level domains (“gTLDs”). (FAC ¶ 37.) Inexplicably, Plaintiffs claim that, because  
2 they have registered a second-level domain in an IDN gTLD, they magically hold the  
3 “uncontested sole right” to automatically register that same second-level domain in “.COM” (as  
4 listed in Plaintiffs’ Exhibits B1 and B2). (FAC ¶ 3.)

5 By way of example, Plaintiffs claim that, because Plaintiff FPI has registered <W.ㄱ△  
6 (Katakana IDN ".com")> and <1.뉯뉯 (Hangul IDN ".net")>, then FPI should automatically be  
7 granted the sole right to operate <W.COM> and <1.NET>. In other words, Plaintiffs claim that  
8 ICANN has a “buy one, get another one automatically policy” (although Plaintiffs do not allege,  
9 because they cannot, any other domain holder who has taken advantage of this alleged “policy”).  
10 Further, despite Plaintiffs’ many attempts to label statements as ICANN “policy”—most of which  
11 were not even made by ICANN—Plaintiffs remain unable to point to **any** policy or statement that  
12 establishes Plaintiffs’ “uncontested sole right” to operate the ASCII gTLD versions of the domain  
13 names in Exhibits B1 and B2. (FAC ¶ 3.) Exhibits A1 and A2 of Plaintiffs’ FAC (i.e., ICANN’s  
14 alleged “policies”) exemplify this obvious shortcoming because neither provides a “policy” that  
15 could form a basis for Plaintiffs’ FAC.

16 The law could not be more clear: a demurrer should be sustained “when [t]he pleading  
17 does not state facts sufficient to constitute a cause of action.” *Roy Allan Shurry Seal, Inc. v. Am.*  
18 *Asphalt S., Inc.*, 2 Cal. 5th 505, 512 (2017) (quoting Cal. Civ. Proc. Code § 430.10(e)) (internal  
19 quotation marks omitted). Each of Plaintiffs’ five causes of action fails to allege **even a single**  
20 **fact** to support a claim by Plaintiffs against ICANN. First, Plaintiffs have not cured any  
21 deficiencies in their contract-based claims (counts two through four) because **there is no contract**  
22 between the parties. This Court’s Order specifically stated it was “problematic” that Plaintiffs did  
23 not attach or quote **any** relevant contractual language. (Order at 2.) Once again, Plaintiffs do not  
24 attach a contract to the FAC and fail to quote any provisions of the alleged agreement, because  
25 none exists. Second, Plaintiffs’ claim for fraudulent inducement fails because ICANN made **no**  
26 **promise** to Plaintiffs regarding an “uncontested sole right” to operate the ASCII gTLD versions  
27 of the domains Plaintiffs registered. (FAC ¶ 3.) Indeed, even the letter from Verisign—**not**  
28 **ICANN**—that ICANN posted on its website along with the *thousands* of other letters ICANN has

1 received does not grant Plaintiffs the relief they seek. Finally, Plaintiffs cannot state a claim for  
2 Unfair Competition because it is derivative of Plaintiffs fraudulent inducement claim. (Order at  
3 5.) In sum, ICANN has not made a statement, or sanctioned any “policy,” that entitles Plaintiffs  
4 to the domain name registrations they seek. ICANN respectfully requests that this Court sustain  
5 ICANN’s demurrer to Plaintiffs’ Amended Complaint, this time with prejudice.

### 6 **SUMMARY OF PLAINTIFFS’ ALLEGATIONS**

#### 7 **A. ICANN’s Role in the DNS and Plaintiffs’ Domain Registrations**

8 ICANN is a California nonprofit public benefit corporation that oversees the technical  
9 coordination of, among other things, the Internet’s DNS. (FAC ¶ 7.) ICANN was created as part  
10 of a federal initiative to privatize the Internet so that no one group or government would have a  
11 right to, or responsibility over, the DNS. (FAC ¶ 53 n. 23.)

12 The Internet is succinctly described as “an international network of interconnected  
13 computers[.]” *Reno v. Am. Civil Liberties Union*, 521 U.S. 844, 849 (1997); (FAC ¶ 53 n. 23.)  
14 Each computer and server has a unique identity, known as an IP address, consisting of a series of  
15 numbers. Because a series of numbers can be hard to remember, the founders of the Internet  
16 created the DNS, which converts numeric IP addresses into easily remembered domain names  
17 such as “weather.com” or “uscourts.gov.” (FAC ¶ 53 n. 23.) In these examples, .COM  
18 and .GOV are known as a generic “top-level domain” or “gTLD”, and the portion immediately to  
19 the left of the period, such as “uscourts,” is known as the “second-level domain.” (FAC ¶ 53 n.  
20 23.)

21 In order to obtain a second-level domain name, consumers, known as “registrants,”  
22 contract with entities called “registrars” to register the second-level domain name in a specific  
23 gTLD (for instance, a registrant may wish to register weather.com or weather.net, which are  
24 separate registrations and could be registered by different registrants). (FAC ¶ 53 n. 23.) In turn,  
25 those registrars register the domain name with the appropriate gTLD registry (in the example  
26 above, in .COM or .NET). (FAC ¶ 53 n. 23.) Plaintiffs’ original Complaint acknowledged that  
27 ICANN does not contract with individual registrants like Plaintiffs. (Compl. ¶ 24.) Instead, to  
28 coordinate the DNS, ICANN contracts with “registry operators” that manage and run the various

1 gTLDs that operate on the Internet. (Compl. ¶ 24; FAC ¶ 53 n. 23.)

2 Initially, second-level domains and gTLDs were only available in ASCII script. In 2009,  
3 ICANN implemented IDNs, which allows registry operators to operate gTLDs in the native  
4 scripts of certain languages and also allows registrants to register domain names in the native  
5 scripts of certain languages; the native script could be utilized in either the second-level portion of  
6 the domain or the top-level portion or both. (See Compl. ¶ 38.) For example, users can register  
7 domains that could be in the following script combinations: ASCII.ASCII (friend.com),  
8 ASCII.IDN (friend.コム), IDN.IDN (ともだち.コム), or IDN.ASCII (ともだち.com), which  
9 are separate domain registrations that could have different registrants. (See Compl. ¶ 38.)

10 From 2015 through 2020, Plaintiffs registered various ASCII.IDN domain registrations –  
11 ASCII second-level domains in the IDN Katakana, Hangul, and Hebrew scripts of .COM  
12 and .NET (e.g., 1.コム (Katakana “.com”). (FAC ¶ 37.) Plaintiffs believe that they now have  
13 the “uncontested sole right” to the ASCII.ASCII versions of these domains in .COM and .NET  
14 (e.g., 1.com). (FAC ¶ 3.) Based on this mistaken belief, Plaintiff FPI wrote to ICANN and  
15 demanded these registrations in .COM and .NET. (FAC ¶ 99.) Plaintiffs allege that ICANN  
16 violated its Bylaws and “policies,” as well as agreements with Verisign Inc. (the registry operator  
17 of .COM and .NET) and the Department of Commerce, by not providing these domain names to  
18 Plaintiffs, which is demonstrably wrong on many levels. (FAC ¶¶ 101–105.)

19 **B. There is No “Policy” That Entitles Plaintiffs to the Relief They Seek**

20 Plaintiffs’ claims remain based on the core allegation that ICANN adopted a “policy” by  
21 posting a 2013 letter from Verisign on ICANN’s website that, according to Plaintiffs, gave  
22 Plaintiffs the “sole right” to obtain these domains in the English ASCII versions of .COM  
23 and .NET simply because Plaintiffs had registered these second-level domains in certain IDN  
24 versions of .COM and .NET. (FAC ¶¶ 2, 3, 19, 34, 35, 75–80.) The Court already has rejected  
25 this theory and Plaintiffs do not allege in the FAC that there is any *other* statement on ICANN’s  
26 website (or otherwise) that allegedly links, discusses, or even alludes to entitlement to an ASCII  
27 gTLD domain name when the corresponding domain in an IDN gTLD has been registered.

28 Plaintiffs claim the “policies” that support this allegation are “quoted verbatim in Exhibits

1 A1 and A2.” (FAC ¶ 19.) But Exhibit A1 and A2 are literally makeshift compilations of  
2 statements *doctored by Plaintiffs* in an attempt to address this Court’s Order. Both exhibits are  
3 terribly misleading because they contain no identifying information as to who authored each  
4 statement or its context. For example, Plaintiffs allege that the ICANN Board adopted a “policy”  
5 regarding single-character domain names in its June 26, 2008 Resolution. (FAC ¶¶ 1, 19, 34.)  
6 Plaintiffs base this allegation on the Board’s general statement that “based on both the support of  
7 the community for new gTLDs and the advice of staff that the introduction of new gTLDs is  
8 capable of implementation, the Board adopts the GNSO policy *recommendations* for the  
9 introduction of new gTLDs.” (FAC ¶ 1, Exhibit A1) (emphasis added). Nowhere in this  
10 statement does the ICANN Board state that it is creating the policy that Plaintiffs reference in the  
11 FAC. In fact, the Board specifically stated that “the Board directs staff to continue *to further*  
12 *develop and complete* its detailed implementation plan, continue communication with the  
13 community on such work . . . *for the board and community to approve before the new gTLD*  
14 *introduction process is launched.*” (Exhibit A1) (emphasis added). In short, nothing in the  
15 Board’s Resolution establishes the “policy” that Plaintiffs are trying to conjure. (FAC ¶¶ 3, 19.)

16 Moreover, the underlying *recommendations* Plaintiffs reference are irrelevant here.  
17 Plaintiffs quote a portion of ICANN’s Generic Names Supporting Organization’s (“GNSO”)  
18 report discussing the Introduction of New Generic Top-Level Domains from 2007. (FAC ¶¶ 1,  
19 34, Exhibit A1.) Yet, this Court explicitly acknowledged that the working group’s 2007 report  
20 *does not* constitute a policy. (Order at 3.) And, in fact, this alleged “policy” from the GNSO’s  
21 report is *silent* regarding whether single-character registrants in IDN gTLDs (like Plaintiffs) have  
22 any right to automatically obtain the corresponding domain in the ASCII gTLD equivalent (e.g.,  
23 that registering <1.ㄐ 厶> somehow entitles the registrant to <1.com>).<sup>2</sup>

### 24 C. Verisign’s July 2013 Letter is Not an “ICANN Policy”

25 Plaintiffs Amended Complaint is nearly unintelligible when discussing Verisign’s July

26 <sup>2</sup> Plaintiffs attempt to summarize a host of alleged ICANN policies on pages 6 and 7 of the FAC.  
27 These “policies” are not relevant and seem to be an attempt to confuse the issue. The only way  
28 that ICANN could violate the “policies” referenced on pages 6 and 7 would be if ICANN had a  
separate policy expressly granting the express right to equivalent domains that Plaintiffs claim  
they are entitled to, which ICANN does not have.

1 2013 letter to ICANN. Plaintiffs seem to be alleging that, because the IDN Guidelines state that  
2 “[a]ny information fundamental to the understanding of a *registry’s IDN policies* that is not  
3 published by the IANA will be made directly available online by the registry[.]” then Plaintiffs  
4 were “reasonably” entitled to rely on Verisign’s letter as “ICANN policy.” (FAC ¶¶ 35–40, 75–  
5 80, 89.) Notably, the statement quoted by Plaintiffs about IDN Guideline implementation  
6 pertains to a “*registry’s IDN implementation policies*”—not *ICANN’s* policies. (FAC ¶¶ 35, 73,  
7 89.) Moreover, Exhibit A2 is inexplicably mislabeled as “ICANN policy” and fails to even  
8 provide the entirety of Verisign’s letter. (FAC ¶ 19.) Plaintiffs also fail to acknowledge that  
9 Verisign’s letter does *not* state that it grants an automatic entitlement to registrants like Plaintiffs  
10 (i.e. the relief sought) or that it intends to create a policy, much less an *ICANN policy*. To the  
11 contrary, the letter explicitly states that the purpose of the letter was to “provide ICANN with  
12 more detail about [Verisign’s] IDN.IDN plans[.]” (FAC ¶ 74, n. 37.) Plaintiffs also seem to  
13 allege that merely posting Verisign’s letter on ICANN’s website somehow constitutes “adoption”  
14 of a “policy.” (See e.g., FAC ¶¶ 75–80.) It is difficult to comprehend how any visitor to  
15 ICANN’s website would (or reasonably could) conclude that ICANN has somehow adopted or  
16 sanctioned as “policy” the contents of each of the *thousands* of letters posted on ICANN’s  
17 Correspondence webpage. (FAC ¶ 74, n. 37.) Moreover, Plaintiffs’ conclusory allegations do  
18 not come anywhere close to reflecting an accurate or logical understanding of how ICANN makes  
19 or implements policy, nor do Plaintiffs allege any *facts* to support their allegation that ICANN’s  
20 posting of a letter written by a third party somehow creates ICANN policy. (See FAC ¶ 78.)

### 21 LEGAL STANDARD

22 A demurrer tests the sufficiency of the allegations of a complaint. *Schmidt v. Found.*  
23 *Health*, 35 Cal. App. 4th 1702, 1706 (1995) (citing Cal. Civ. Proc. Code § 589(a)). A demurrer  
24 should be sustained “when [t]he pleading does not state facts sufficient to constitute a cause of  
25 action.” *Roy Allan Slurry Seal, Inc.*, 2 Cal. 5th at 512 (quoting Cal. Civ. Proc. Code § 430.10(e))  
26 (internal quotations marks omitted). A proper complaint “must set forth the essential facts of his  
27 or her case with reasonable precision and with particularity sufficient to acquaint [the] defendant  
28 with the nature, source and extent of the plaintiff’s claim.” *Prakashpalan v. Engstrom, Lipscomb*

1 & *Lack*, 223 Cal. App. 4th 1105, 1120 (2014) (internal quotation marks omitted) (citing *Doe v.*  
2 *City of Los Angeles*, 42 Cal. 4th 531, 551 (2007)). The court “accept[s] as true all the material  
3 allegations of the complaint, but do[es] not assume the truth of contentions, deductions or  
4 conclusions of fact or law.” *Roy Allan Slurry Seal, Inc.*, 2 Cal. 5th at 512 (internal quotation  
5 marks and citations omitted). A demurrer should be granted without leave to amend where “no  
6 amendment could cure the defect in the complaint[.]” *See Cansino v. Bank of Am.*, 224 Cal. App.  
7 4th 1462, 1468 (2014).

## 8 ARGUMENT

9 All five of Plaintiffs’ claims fail for the same fundamental reason—there simply is no  
10 policy, statement, contract, or representation made by ICANN that could support any of the  
11 causes of action.

### 12 **II. EACH OF PLAINTIFFS’ CAUSES OF ACTION FAIL TO STATE A CLAIM.**

#### 13 **A. Plaintiffs Fail to State a Claim for Breach of Contract, Quasi-Contract, 14 and Breach of Duty of Good Faith and Fair Dealing (Counts Two Through Four).**

##### 15 **1. Plaintiffs Cannot State a Claim for Breach of Contract (Count Two).**

16 Plaintiffs cannot cure the deficiencies identified in this Court’s Order because there is no  
17 contract between ICANN and Plaintiffs. The elements of a claim for breach of contract are:  
18 (1) the existence of a contract; (2) plaintiff’s performance or excuse for nonperformance;  
19 (3) defendant’s breach; and (4) damage to plaintiff. *Wall St. Network, Ltd. v. N.Y. Times Co.*, 164  
20 Cal. App. 4th 1171, 1178 (2008). To state a claim for breach of contract, Plaintiffs’ complaint  
21 must identify the contract at issue as well as the specific provisions that ICANN allegedly  
22 breached. *See Holcomb v. Wells Fargo Bank, N.A.*, 155 Cal. App. 4th 490, 501 (2007) (“Without  
23 specifying the nature of the contract, nor the specific terms Holcomb claims the bank had  
24 breached, the complaint fails to adequately state a cause of action for breach of contract.”). As  
25 this Court noted in its Order, “[i]f the action is based on an alleged breach of a written contract,  
26 the terms *must* be set out verbatim in the body of the complaint or a copy of the written  
27 instrument *must* be attached or incorporated by reference.” (Order at 2) (quoting *Harris v.*  
28 *Ruden, Richmond & Appel*, 74 Cal. App. 4th 299, 307 (1999) (emphasis added)).

1           Despite this Court’s clear direction, the FAC does not contain any allegations of the  
2 parties’ “contract.” Plaintiffs again allege that they “entered into a binding agreement with  
3 ICANN and/or through its agents that was governed by ICANN’s policies and procedures.”  
4 (FAC ¶ 142.) The FAC is filled with vague references to ICANN’s “policies,” Bylaws, and  
5 information posted on ICANN’s website, none of which could be alleged to constitute a “*binding*  
6 *agreement*” between ICANN and Plaintiffs. Most importantly, Plaintiffs do not identify, attach,  
7 or quote from any contract between ICANN and Plaintiffs, much less the terms of said contract,  
8 where and when it was entered into, or who at ICANN was involved in the alleged contract  
9 formation.<sup>3</sup> (See FAC ¶¶ 140–151) (Order at 2.) Indeed, the FAC does not allege any interaction  
10 between ICANN and Plaintiffs that could give rise to a written, oral, or implied by conduct  
11 contract.<sup>4</sup>

12           Even if there was a contract between Plaintiffs and ICANN “governed by ICANN’s  
13 policies and procedures”—and to be clear, there is no such contract—Plaintiffs still do not  
14 adequately identify a “policy” or Bylaws provision that ICANN is allegedly violating in breach of  
15 said contract. (FAC ¶ 142.) The *only* statement that touches upon, but does not actually support,  
16 the relief sought is a *letter from Verisign to ICANN*. (FAC ¶ 3, 35–36.) That is obviously not a  
17 contract between Plaintiffs and ICANN, nor is it any kind of contract, nor is it an ICANN policy.  
18 Instead, Plaintiffs try to muddy the issue by mislabeling *dozens* of statements as “ICANN  
19 Policy.” (See FAC ¶¶ 18–33; Exhibits A1, A2.) For example, Plaintiffs claim that that ICANN has  
20 a policy that it cannot “engage in or benefit from a commercial transaction related to a domain  
21 name” based on alleged representations in a prior lawsuit which this Court explicitly stated *did*

22 \_\_\_\_\_  
23 <sup>3</sup> Plaintiffs also misrepresent their relationship with ICANN. Despite multiple claims that  
24 “ICANN takes Plaintiffs’ money[,]” Plaintiffs do not allege a fact supporting this conclusory  
25 allegation because they cannot. (See *e.g.*, FAC ¶ 40.); *Roy Allan Shurry Seal, Inc.*, 2 Cal. 5th at  
26 512 (noting that on demurrer, the court does “do[es] not assume the truth of contentions,  
deductions or conclusions of fact or law.”) (internal quotation marks omitted). ICANN *does not*  
receive money from registrants, like Plaintiffs, nor can Plaintiffs allege that they have paid money  
to ICANN. Plaintiffs concede this in footnote 11, which notes that fees ICANN receives are  
*registrar fees*.

27 <sup>4</sup> Whether the contract is written, oral, or implied by conduct *must* be ascertainable in Plaintiffs’  
28 complaint in order to properly state an action for breach of contract. CCP § 430.10(g). By failing  
to identify the specific contract, the nature of the contract, the terms of the contract, and when it  
was formed, Plaintiffs fail to state a claim.



1 **not** constitute a policy in Plaintiffs’ original Complaint.<sup>5</sup> (FAC ¶¶ 26, 53) (Order at 3.) This  
2 modification by Plaintiffs further highlights Plaintiffs’ extensive attempts to reword and re-label  
3 the same statements from their original Complaint as “ICANN policy” in the FAC. Such efforts  
4 are not only misleading, but also show that Plaintiffs remain unable to point to any policy that  
5 establishes their “uncontested sole right” to register and operate the ASCII versions of the  
6 domains that they seek (as listed in exhibits B1 and B2). (FAC ¶ 3.) In sum, because Plaintiffs  
7 cannot allege there is an ICANN policy granting Plaintiffs the “uncontested sole right” to certain  
8 domain names, Plaintiffs also cannot allege there is a “binding agreement” between ICANN and  
9 Plaintiffs “governed” by such policies. (FAC ¶ 142.)

10 **2. Plaintiffs Cannot State a Claim for Quasi-Contract (Count Four).**

11 Plaintiffs’ quasi-contract claim fails for the same reasons their breach of contract claim  
12 does: there is no interaction, statement, or conduct between ICANN and Plaintiffs to warrant any  
13 implied or actual contractual relationship. “The elements of a claim of quasi-contract or unjust  
14 enrichment are (1) a defendant’s receipt of a benefit and (2) unjust retention of that benefit at the  
15 plaintiff’s expense.” *MH Pillars Ltd. v. Realini*, 277 F. Supp. 3d 1077, 1094 (N.D. Cal. 2017)  
16 (citing *Peterson v. Cellco P’ship*, 164 Cal. App. 4th 1583, 1593 (2008)). Plaintiffs’ FAC does not  
17 allege facts supporting that ICANN “unjustly” retained a benefit because there is no benefit for  
18 ICANN to unjustly retain. Moreover, even if Plaintiffs had sufficiently stated breach of contract  
19 and breach of quasi-contract claims, which they have not, Plaintiffs are not permitted to maintain  
20 an action for both claims. *See Cal. Med. Ass’n, Inc. v. Aetna U.S. Healthcare of Cal., Inc.*, 94  
21 Cal. App. 4th 151, 172–73 (2001) (holding that Plaintiff *could not* proceed under its quasi-  
22 contract claim because the claim was based on the express terms of an actual contract); *Lloyd v.*  
23 *Williams*, 227 Cal. App. 2d 646, 649 (1964) (“A party cannot retain substantial benefits under an  
24

25 \_\_\_\_\_  
26 <sup>5</sup> Notably, this Court already held that many of the general statements Plaintiffs cite as “policy”  
27 do not advance or support Plaintiffs’ contentions. (Order at 2-3) (“Even accepting these  
28 representations for pleading purposes, none of the quoted language evidences a policy of allowing  
single character domain names. Plaintiffs’ counsel focuses on certain language as follows...None  
of these sections (or any language quoted from ICANN’s motion to dismiss) establishes a policy  
that ICANN will approve a single character domain name.”).

1 express contract and recover under the theory of an implied contract.”<sup>6</sup> As such, Plaintiffs’  
2 claim for quasi-contract fails for several reasons.

3 **3. Plaintiffs Cannot State a Claim for Breach of Covenant of Good**  
4 **Faith and Fair Dealing (Count Three).**

5 Plaintiffs’ inability to plead the existence of a contract also causes their third cause of  
6 action for breach of good faith and fair dealing to be defective. “The implied covenant of good  
7 faith and fair dealing *rests upon the existence of some specific contractual obligation* . . . .  
8 [t]here is no obligation to deal fairly or in good faith absent an existing contract.” *Racine &*  
9 *Laramie, Ltd. v. Dep’t of Parks & Recreation*, 11 Cal. App. 4th 1026, 1031–32 (1993); *see also*  
10 *Kim v. Regents of Univ. of Cal.*, 80 Cal. App. 4th 160, 164 (2000) (“Since the good faith covenant  
11 is an implied term of a contract, the existence of a contractual relationship is thus a prerequisite  
12 for any action for breach of the covenant.”). For the reasons explained above, since Plaintiffs’  
13 FAC does not sufficiently allege the existence of any contract between Plaintiffs and ICANN,  
14 Plaintiffs’ claim for breach of the covenant of good faith and fair dealing must fail.<sup>7</sup>

15 A demurrer should be granted without leave to amend where “no amendment could cure  
16 the defect in the complaint[.]” *See Cansino v. Bank of Am.*, 224 Cal. App. 4th at 1468. Given  
17 that Plaintiffs have already had the opportunity to amend their complaint once and have not cured  
18 any of the deficiencies identified in this Court’s Order, there is no basis for granting Plaintiffs  
19 leave to amend.

20 **B. Plaintiffs Fail to State a Claim for Fraudulent Inducement (Count Five).**

21 Plaintiffs again fail to plead a cause of action for fraudulent inducement with specificity  
22 because there are no facts to support a claim of fraud. “As with all fraud claims, the necessary  
23 elements of a concealment/suppression claim consist of (1) misrepresentation (false  
24 representation, concealment, or nondisclosure); (2) knowledge of falsity (scienter); (3) intent to

25 <sup>6</sup> In their breach of contract action, Plaintiffs allege entry into a “binding agreement” with  
26 ICANN. (FAC ¶142.) Then in their quasi-contract claim, Plaintiffs allege that “an implied  
27 contract at law is [] presumed to exist” for their quasi-contract claim. (FAC ¶ 162.) Yet,  
28 Plaintiffs’ quasi-contract claim still alleges entry into “an *implied or actual contract* with ICANN  
and/or its agents that is specified or governed by ICANN’s policies and procedures.” (Compl. ¶  
152; FAC ¶ 163) (emphasis added). Plaintiffs cannot have it both ways, and neither is accurate.

<sup>7</sup> Furthermore, even if there was a contract between ICANN and Plaintiffs, Plaintiffs do not allege  
facts to support allegations that ICANN acted unfairly and in bad faith. (*See* FAC ¶ 158).

1 defraud (i.e., to induce reliance); (4) justifiable reliance; and (5) resulting damage.” *Hoffman v.*  
2 *162 N. Wolfe LLC*, 228 Cal. App. 4th 1178, 1185–86 (2014) (internal quotation marks and  
3 citations omitted). “In civil actions for fraud [i]t is a cardinal rule of pleading that fraud must be  
4 pleaded in specific language descriptive of the acts which are relied upon to constitute fraud. It is  
5 not sufficient to allege it in general terms, or in terms which amount to mere conclusions.”  
6 *People v. Croft*, 134 Cal. App. 2d 800, 802 (1955) (internal quotation marks and citations  
7 omitted). This standard is heightened for fraud actions against a corporation, which requires a  
8 plaintiff to plead, among other things, “the names of the persons who made the allegedly  
9 fraudulent representations, their authority to speak, to whom they spoke, what they said or wrote,  
10 and when it was said or written.” *Tarmann v. State Farm Mut. Auto. Ins. Co.*, 2 Cal. App. 4th  
11 153, 157 (1991).

12 This Court’s Order correctly noted that, in the original Complaint, Plaintiffs did not plead  
13 this claim with specificity or “clearly allege that **ICANN promised** Plaintiffs that they could, in  
14 fact register single character domain names.” (Order at 4) (emphasis added). Plaintiffs have not  
15 cured this deficiency because Plaintiffs cannot allege that ICANN made a promise or  
16 representation about Plaintiffs’ “right” to automatically register the ASCII gTLD versions of  
17 certain second-level single-character domain names. Indeed, the only statement Plaintiffs try to  
18 point to is a statement **by Verisign** that was not even directed to Plaintiffs. Moreover, Plaintiffs  
19 misrepresent Verisign’s letter by excerpting only a portion in Exhibit A2, with no identifying  
20 information, and mislabeling it as an “ICANN Policy.” (FAC ¶ 19; Exhibit A2.)

21 Plaintiffs’ FAC also fails to contain **any** factual allegations supporting that ICANN had  
22 knowledge of the alleged falsity or the intent to defraud Plaintiffs. Instead, Plaintiffs’ FAC is  
23 filled with vague statements like “ICANN intentionally concealed or ratified the concealment of  
24 an important fact from Plaintiffs, namely that ICANN did not intend to follow its published  
25 policies and procedures[.]” (See FAC ¶¶ 171–173.) Such conclusory allegations cannot salvage  
26 this claim. The fact is that ICANN had no such interaction with Plaintiffs. And, regardless,  
27 Plaintiffs’ FAC still fails to allege **who** at ICANN made the allegedly fraudulent representations  
28 and **when** such representations were made, which is required for a fraud action against a

1 corporation. (See FAC ¶¶ 170–178); see *Archuleta v. Grand Lodge of Int’l Ass’n of Machinists &*  
2 *Aerospace Workers, AFL-CIO*, 262 Cal. App. 2d 202, 208–209 (1968) (sustaining plaintiffs’  
3 demurrer without leave to amend in part because plaintiffs failed to allege who at the corporation  
4 made the alleged fraudulent representations).

5 Additionally, “[a] fraud claim based upon the suppression or concealment of a material  
6 fact must involve a defendant who had a legal duty to disclose the fact.” *Hoffman*, 228 Cal. App.  
7 4th at 1186 (citing Cal. Civ. Code § 1710(3), defining deceit); see also *Lingsch v. Savage*, 213  
8 Cal. App. 2d 729, 735 (1963). Indeed, even if there was a fact for ICANN to disclose, Plaintiffs  
9 do not allege that ICANN had any legal duty to disclose information directly to Plaintiffs. Like  
10 with Plaintiffs’ other claims, leave to amend is not warranted because Plaintiffs cannot allege any  
11 facts showing ICANN committed or intended to commit fraud.

12 **C. Plaintiffs Fail to State a Claim Under California’s Business and Professions**  
13 **Code (Count One).**

14 As this Court noted in the Order, Plaintiffs’ claim for unfair competition is derivative of  
15 its fraudulent inducement claim and therefore must also fail. (Order at 5.) In order to state a  
16 claim under California Business and Professions Code § 17200 (“UCL”), a plaintiff must  
17 establish that the business practice or act is either unlawful, unfair, or fraudulent. *Berryman v.*  
18 *Merit Prop. Mgmt., Inc.*, 152 Cal. App. 4th 1544, 1554 (2007). Plaintiffs again do not adequately  
19 plead conduct that is unlawful, unfair or fraudulent. The “unlawful” prong of the UCL borrows  
20 from violations of other laws, and Plaintiffs *must* plead facts to support allegations that the  
21 defendant violated such laws. *Id.* (noting that “*a violation of another law is a predicate* for  
22 stating a cause of action under the UCL’s unlawful prong”) (emphasis added). Plaintiffs do not  
23 plead or identify any *independent statute* that ICANN has allegedly violated.<sup>8</sup> As such, Plaintiffs  
24 assertion that ICANN engaged in “unlawful” conduct must fail as a matter of law. (FAC ¶ 127–  
25 132.)

26 With regard to the “unfair” prong of the UCL, an “act or practice is unfair if the consumer

27 <sup>8</sup> The only statutes Plaintiffs mention are California Evidence Code § 669, which Plaintiffs do not  
28 contend ICANN violated (Opp’n at 8), and CCP § 1021.5, which is a procedural rule. (FAC ¶¶  
123, 139.) Neither are independent statutes ICANN could violate in support of a UCL claim.

1 injury is substantial, is not outweighed by any countervailing benefits to consumers or to  
2 competition, **and is not an injury the consumers themselves could reasonably have avoided.**”  
3 *Daugherty v. Am. Honda Motor Co., Inc.*, 144 Cal. App. 4th 824, 839 (2006) (emphasis added).  
4 The burden is on a plaintiff to show why the unfair conduct was not allowed. *Berryman*, 152 Cal.  
5 App. 4th at 1555 (sustaining a demurrer under the UCL and finding plaintiff’s allegations  
6 insufficient, noting that “we are unaware of any statutory or case law that requires a for-profit  
7 business to point to a statute or contract that allows it to charge a fee for a service.”). Plaintiffs’  
8 vague and conclusory allegations do not meet the burden of showing that ICANN was *prohibited*  
9 *by law* from acting a certain way. Indeed, Plaintiffs cannot point to **any** statement by ICANN  
10 even suggesting that Plaintiffs have, much less granting Plaintiffs, the “sole right” to operate the  
11 ASCII gTLD versions of the single-character second-level domain names at issue. (*See generally*  
12 FAC.)

13 Even if there was an injury to Plaintiffs (which there is not in the absence of a binding  
14 “ICANN Policy”), Plaintiffs’ mistaken assumption **does not** equate to unfair action on ICANN’s  
15 part. Plaintiffs **chose** to use their own unreasonable judgment by relying on a letter that was **not**  
16 directly on point, **not** written by ICANN, **not** intended to form binding policy, and **not** intended  
17 for Plaintiffs. Notably, Verisign’s letter explicitly notes that the letter was intended to “provide  
18 ICANN with more detail about [Verisign’s] IDN.IDN **plans.**” (FAC ¶ 35, n. 3 (emphasis  
19 added).) Unsurprisingly, Plaintiffs do not quote this portion of Verisign’s letter. Moreover,  
20 common sense dictates that Plaintiffs’ rendering of the alleged “policy” in Verisign’s letter is  
21 untenable—for instance, different registrants may register <A. 닷컴> and <A. コム>; however,  
22 both such registrants could not then be automatically entitled to register <A.com>. (FAC ¶ 37.)

23 With regard to the “fraudulent” prong, Plaintiffs claim that ICANN acted fraudulently, but  
24 like their fraudulent inducement claim, Plaintiffs do not plead their UCL claims with any  
25 specificity or particularity and fail to state a claim on that basis. (*See generally*, FAC); *Gutierrez*  
26 *v. Carmax Auto Superstores Cal.*, 19 Cal. App. 5th 1234, 1261 (2018) (“[C]auses of action under  
27 the CLRA and UCL must be stated with reasonable particularity[.]”).

28 Additionally, Plaintiffs lack standing to bring a § 17200 claim. In order to bring a claim

1 under the UCL, a plaintiff must: “(1) establish a loss or deprivation of money or property  
2 sufficient to qualify as injury in fact, i.e., *economic injury*, and (2) show that that economic injury  
3 was the result of, i.e., *caused by*, the unfair business practice or false advertising that is the  
4 gravamen of the claim.” *Kwikset Corp. v. Superior Court*, 51 Cal. 4th 310, 322 (2011). Plaintiffs  
5 cannot meet this burden because ICANN did not make a statement (nor can Plaintiffs allege it  
6 did) that: (1) Plaintiffs are automatically entitled to the ASCII gTLD versions of the domains  
7 listed in Exhibits B1 or B2; or (2) was deceptive or caused injury to Plaintiffs. In other words,  
8 ***ICANN did not cause an economic injury*** to Plaintiffs such that Plaintiffs can sue under the  
9 UCL. *See Ivie v. Kraft Foods Glob., Inc.*, 961 F. Supp. 2d 1033, 1047 (N.D. Cal. 2013) (plaintiffs  
10 lacked standing to bring UCL claim relating to statements on defendant’s webpage).

11 **III. PLAINTIFFS LACK STANDING TO PURSUE THEIR CLAIMS.**

12 **A. Plaintiffs Lack Standing to Sue ICANN for a Breach of Its Bylaws  
13 and Policies.**

14 Plaintiffs lack standing to pursue a claim that ICANN has breached its Bylaws and  
15 policies. In California, “[e]very action must be prosecuted in the name of the real party in interest  
16 except as otherwise provided by statute.” CCP § 367; *see Angelucci v. Century Supper Club*, 41  
17 Cal. 4th 160, 175 (2007) (“In general terms, in order to have standing, the plaintiff must be able  
18 to allege injury—that is, some ‘invasion of the plaintiff’s legally protected interests.’”) (citation  
19 omitted). The purpose of the real party in interest requirement is to prevent “a defendant, against  
20 whom a judgment may be obtained, from further harassment or vexation at the hands of other  
21 claimants to the same demand.” *Giselman v. Starr*, 106 Cal. 651, 657 (1895). “Where the  
22 complaint shows the plaintiff does not possess the substantive right or standing to prosecute the  
23 action, ‘it is vulnerable to a general demurrer on the ground that it fails to state a cause of  
24 action.’” *Schauer v. Mandarin Gems of Cal., Inc.*, 125 Cal. App. 4th 949, 955 (2005) (citation  
25 omitted). Here, for the reasons stated above, Plaintiffs—having no relationship, contract, or  
26 interaction with ICANN—do not have a legally protected interest against ICANN to assert any  
27 claim.  
28

