Registry Operator Monthly Report

.biz

February 2009

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As required by the ICANN/NeuStar Registry Agreements, this report provides an overview of NeuStar Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. Information is provided in order as listed in Appendix 4 of the Registry Agreement.

Table of Contents:

1. Accredited Registrar Status

Table 1 shows the number of ICANN accredited registrars, grouped into the following three status categories:

Operational Registrars: Those who have authorized access into the system for processing domain name registrations.

Registrars in Ramp-up: Those who have received a password to access the Registry operational test and evaluation (OT&E) environment.

Registrars in the Pre-Ramp-up Period: Those who have been sent information regarding the Registry TLD, but have not yet entered the Ramp-up Period.

Table 1: Accredited Registrar Status

Status	Number of Registrars
Operational Registrars	211
Registrars in Ramp Up	46
Registrars in Pre-Ramp Up	19

2. SLA Performance

Table 2: SLA Performance

SLR	Requirement	Actual
Service Availability – SRS	99.900%	100.000%
Service Availability – Nameservers	99.999%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 min
Planned Outage Duration - Nameservers	None	0 min
Planned Outage Duration - Whois	8 hours	0 min
Extended Planned Outage Duration – SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3000 ms for 95%	99.910% < 3000ms
Processing Time – Query Domain	1500 ms for 95%	99.997% < 1500ms
Processing Time – Whois Query	1500 ms for 95%	99.999% < 1500ms
Processing Time - Nameserver Resolution	1500 ms for 95%	100.000% < 1500ms
Update Frequency – Nameserver	15 minutes for 95%	100.000% < 15 min
Update Frequency - Whois	15 minutes for 95%	100.000% < 15 min

3. Top Level Domain Zone File Access Activity

New Passwords: 3

Total Passwords: 685

4. Major Software Releases

None

5. Whois Service Activity

Table 3 shows the number of Whois queries over the last 12 months.

Table 3: Whois Service Activity

Month-Year	Free Whois Queries
Mar 2008	51,994,536
Apr 2008	48,974,208
May 2008	47,563,289
Jun 2008	51,033,649
Jul 2008	55,499,974
Aug 2008	59,676,993
Sept 2008	49,325,857
Oct 2008	49,979,887
Nov 2008	52,196,799
Dec 2008	52,804,639
Jan 2009	67,553,932
Feb 2009	56,327,481

6. Total Number of Transactions by Subcategory

Table 4 shows the monthly growth trend for each transaction in subcategories of the Write Domain, Write Server, and Write Contact categories described in Subsection 9 as follows:

10.1. Add Domain

10.2. Delete Domain

10.3. Modify Domain

10.4. Check Domain

10.5. Renew Domain

10.6. Transfer Domain

10.7. Restore Domain

Table 4: Total Number of Transactions by Subcategory

Transaction Subcategory		Sept '08	Oct '08	Nov '08	Dec '08	Jan '09	Feb '09
Contact	Check	41,313	33,872	25,970	30,603	26,203	246,791
	Create	449,211	549,724	445,622	495,406	468,385	443,660
	Delete	727	874	1,372	1,859	15,667	1,539
	Info	1,420,986	1,622,279	2,123,218	2,369,780	2,283,974	2,282,054
	Renew	0	0	0	0	0	0
	Transfer	134	245	230	284	247	253
	Update	416,388	387,812	354,393	353,228	326,027	242,810
Domain	Check	89,684,784	86,370,635	67,695,412	73,755,411	83,076,249	74,308,136
	Create	10,179,260	10,992,667	8,898,328	9,551,731	15,557,092	10,772,393
	Delete	88,738	83,233	48,190	65,186	67,139	57,531
	Info	9,563,619	12,209,258	5,629,955	6,168,819	6,803,506	6,571,347
	Renew	72,229	114,438	113,615	75,954	80,732	75,464
	Transfer	483,984	585,683	1,197,687	460,818	388,690	228,284
	Update	966,068	998,740	971,785	952,219	1,170,307	903,250
Server	Check	1,444,140	803,359	218,039	267,770	200,830	201,373
	Create	20,964	25,250	23,242	25,991	27,244	27,549
	Delete	5,734	5,993	5,578	7,886	8,666	7,014
	Info	342,075	409,509	329,636	453,191	372,326	287,335
	Renew	0	0	0	0	0	0
	Transfer	0	0	0	0	0	0
	Update	2,891	3,436	3,024	2,394	2,455	3,823

7. Daily Transaction Range

Table 5 shows the range of transaction volume for each month along with the average daily transaction volume over the last 12 months.

Table 5: Daily Transaction Range

Month-Year	High	Low	Average
Mar-08	8,808,699	2,762,994	4,276,330
Apr-08	4,790,163	764.894	3,621,180
May-08	4,901,655	2,393,589	3,932,039
Jun-08	15,879,816	2,515,786	4,811,350
Jul-08	6,041,569	2,605,156	4,113,218
Aug-08	5,226,274	1,852,086	3,689,269
Sept-08	4,837,101	2,368,497	3,839,442
Oct-08	5,276,279	1,886,070	3,716,032
Nov-08	3,888,273	437,660	2,936,177
Dec-08	4,073,899	2,390,137	3,065,759
Jan-09	4,284,329	2,656,897	3,576,637
Feb-09	3,091,200	2,684,371	2,887,786

Figure 1: Daily Transaction Range