• COM

Registry Operator's Monthly Report

January 2015

Prepared: February 11, 2015



12061 Bluemont Way Reston, VA 20190 As required by the ICANN/Verisign .com Registry Agreement (Section 3.1(c)(iv)), this report provides an overview of Verisign Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. **The information is provided to satisfy requirements listed in Appendix 4 of the .com Registry Agreement.** Pursuant to the agreements, "ICANN shall use reasonable commercial efforts to preserve the confidentiality of the information reported until three months after the end of the month to which the report relates."

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1. Accredited Registrar Status (Appendix 4, Item 1)

Table 1 displays the current number and status of the ICANN accredited registrars. The registrars are grouped into three categories:

- 1. **Operational Registrars:** Those who have authorized access into the Shared Registration System (SRS) for processing domain name registrations.
- Registrars In The Ramp-Up Period: Those who have received a password to access the Registry operational test and evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the SRS.
- 3. **Registrars In The Pre-Ramp-Up Period:** Those who have been sent a welcome letter from the Verisign Registry but have not yet executed the Registry Registrar Agreements and/or have not yet submitted a completed Registrar Information Sheet. In most cases registrars are sent welcome letters via overnight express mail or e-mail on the same day accreditation notification is received from ICANN.

Status	# of COM Registrars
Operational Registrars	1263
Registrars In Ramp-Up Period	65
Registrars In Pre-Ramp-Up Period	132
Total	1460

Table 1 – Accredited Registrar Status

2. Service Level Agreement Performance (Appendix 4, Item 2)

Table 2 compares Service Level Agreement (SLA) Requirements with Actual Performance for the reporting month. As required by the ICANN/Verisign .com Registry Agreement (Section 3.1(d)(ii)), the Verisign Registry is committed to provide service levels as specified in Appendix 7 of the .com Registry Agreement and to comply with the requirements of the SLA in Appendix 10 of the .com Registry Agreement. The SLAs are incorporated into the Verisign Registry Registrar Agreements that are executed with all operational registrars.

Metric	.com SLA Requirement	Actual Performance		
Service Availability				
		100% - (0 minutes		
	99.99% Year	Unplanned Downtime YTD)		
SRS	30 Minutes/Month (Unplanned)	0 minutes (Unplanned)		
DNS Name Server	100% / Month	100%		
Whois	100% / Month	100%		
	Planned Outage Duration			
SRS – Regular	45 Minutes / Month	0 hours 22 minutes		
	4 Hours (240 Minutes)	0 minutes - Last Outage		
SRS - Extended	/ 1 Per Year	Taken November 2014		
	8 Hours (480 Minutes)	0 minutes – None Taken		
SRS - Extended	/ 1 Every 3 Years	Since June 2005		
DNS Name Server	Not Allowed	0 minutes		
Whois	Not Allowed	0 minutes		
	Planned Outage Timefram			
		0100 - 0122 UTC Sunday		
SRS	0100 – 0900 UTC Sunday	1/25/2015		
DNS Name Server	Not Allowed	Not Applicable		
Whois	Not Allowed	Not Applicable		
	Planned Outage Notificatio	n		
	30 Days General Maintenance	12/23/2014		
	90 Days Updates and			
SRS	Upgrades	Not Applicable		
DNS Name Server	Not Allowed	Not Applicable		
Whois	Not Allowed	Not Applicable		
	Processing Time			
Check Domain				
Average	25 milliseconds for 95%	1.20 milliseconds		
Add / Create Domain	50 milliseconds for 95%	1.46 milliseconds		
Average Delete Domain	50 miniseconds for 95%	1.40 miniseconds		
Average	100 milliseconds for 95%	25.56 milliseconds		
Modify / Update		23.30 1111130001103		
Domain Average	100 milliseconds for 95%	23.96 milliseconds		
Whois Query	5 milliseconds for 95%	1.24 milliseconds		
DNS Name Server				
Resolution	100 milliseconds for 95%	0.47 milliseconds		
	Update Frequency			
DNS Name Server	3 Minutes for 95%	22.02 seconds		
Whois	3 Minutes for 95%	16.12 seconds		

3. TLD Zone File Access Activity (Appendix 4, Item 3)

Table 3 summarizes the zone file access activity for the current reporting month. As required by the ICANN/Verisign .com Registry Agreement (Section 3.1(c)(iii)), the Verisign Registry provides third parties bulk access to the zone files for the .com TLD.

Table 3 – TLD Zone File Access Activity

	Number
Total Zone File Access Passwords (End Of Previous Month)	969
New Zone File Access Passwords Issued	
Total Zone File Access Passwords (End Of Reporting Month)	989

4. Completed System Software Releases (Appendix 4, Item 4)

Table 4 shows significant release(s) that occurred during the reporting month, as well as other relevant information. The Verisign Registry Shared Registration System (SRS) is continually being improved to better meet the needs of accredited registrars.

Table 4 – Completed Shared Registration System Releases

Release Name	Features	Complete Date
None	None	None

5. Whois Service Activity (Appendix 4, Item 5)

Table 5 shows the number of Whois queries during the reporting month separated by service. The "Web-based Whois" column depicts ACTUAL numbers where all other categories are shown in millions.

Table 5 – Total "Whois" Queries

In Mil		
Total Queries	Whois Port-43	Web-based Whois
6,072.8	6,069.8	2,977,328

6. Total Number of Transactions by Subcategory (Appendix 4, Item 6)

Table 6.1 shows the number of domain name 'write' transactions in subcategories and the number of check transactions. The "Restore" column depicts ACTUAL numbers where all other categories are shown in millions. **Table 6.2** on the next page shows the number of name server "write" transactions by subcategory.

 Table 6.1 – Total Domain Name Transactions by Subcategory

	In Millions						
Total							
Write	Add	Delete	Modify	Renew	Trans	Check	Restore
2,101.6	2,059.1	2.7	35.0	4.0	0.9	2,189.0	57,055

Table 6.2 – Total Name Server Write Transactions by Subcategory (millions)

Total	Add	Delete	Modify
1.91	1.21	0.41	0.29

7. Daily Transaction Range (millions) (Appendix 4, Item 7)

Table 7 – Daily Transaction Range (millions)

Total	Daily	Daily	Daily
Transactions	Max	Min	Average
4,632.4	206.7	133.5	149.4

7(B). Per-Registrar Activity Report (Appendix 4, Item 7B)

The table below defines the fields that are included in the .COM Per-Registrar Activity Report, which is provided under separate cover.

Field Name	Notes
registrar-name	Registrar's Full Corporate Name As Registered with IANA
iana-id	http://www.iana.org/assignments/registrar-ids
total-domains	Total domains under sponsorship
total-	Total Name Servers Registered
nameservers	
net-adds-1-yr	number of domains successfully registered with an initial term of
	one year (and not deleted within the add grace period)
net-adds-2-yr	Number of domains successfully registered with an initial term of
	two years (and not deleted within the add grace period)
net-adds-3-yr	Number of domains successfully registered with an initial term of
	three years (and not deleted within the add grace period)

net-adds-4-yr Number of domains successfully registered with an initial term of four years (and not deleted within the add grace period) net-adds-5-yr Number of domains successfully registered with an initial term of six years (and not deleted within the add grace period) net-adds-6-yr Number of domains successfully registered with an initial term of six years (and not deleted within the add grace period) net-adds-7-yr Number of domains successfully registered with an initial term of seven years (and not deleted within the add grace period) net-adds-8-yr Number of domains successfully registered with an initial term of nine years (and not deleted within the add grace period) net-adds-10-yr Number of domains successfully registered with an initial term of nine years (and not deleted within the add grace period) net-renews-1-yr Domains renewed either automatically or by command (and not deleted with the renew grace period) net-renews-2-yr Number of domains successfully renewed with a new renewal period of three years (and not deleted with the renew grace period) net-renews-3-yr Number of domains successfully renewed with a new renewal period of five years (and not deleted with the renew grace period) net-renews-4-yr Number of domains successfully renewed with a new renewal period of six years (and not deleted with the renew grace period) net-renews-5-yr Number of domains successfully renewed with a new renewal period of six years (and not deleted with th	Field Name	Notes
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Field Name	Notes
transfer-	Number of transfer disputes involving this registrar with a split or no decision
disputed- nodecision	
deleted-	Domains deleted within the add grace period
domains-grace	
deleted-	Domains deleted outside the add grace period
domains-	
nograce	
restored-	Domain names restored from redemption period
domains	
restored-	Total number of restored names for which the registrar failed to
noreport	submit a restore report
agp-exemption-	Number of AGP policy exemption requests received
requests	during the reporting month against deletion activity occurring in the prior month
agp-	Number of AGP policy exemption requests granted during the
exemptions-	reporting month
granted	
agp-exempted-	Number of domain names included in AGP policy exemption
domains	requests granted during the reporting month
attempted-adds	Number of attempted (successful and failed) domain name create commands

7(C). Registry Functions Activity Report (Appendix 4, Item 7C)

The table below defines the fields that are included in the .COM Registry Functions Activity Report, which is provided under separate cover.

Field Name	Notes
operational- registrars	number of operational registrars at the end of the reporting period
ramp-up-registrars	number of registrars that have received a password for access to OT&E at the end of the reporting period
pre-ramp-up- registrars	number of registrars that have requested access, but have not yet entered the ramp-up period at the end of the reporting period
zfa-passwords	number of active zone file access passwords at the end of the reporting period
whois-43-queries	number of WHOIS (port-43) queries responded during the reporting period
web-whois-queries	number of Web-based Whois queries responded during the reporting period, not including searchable Whois
searchable-whois- queries	number of searchable Whois queries responded during the reporting period, if offered
dns-udp-queries- received	number of DNS queries received over UDP transport during the reporting period
dns-udp-queries-	number of DNS queries received over UDP transport that were

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	srs-cont-check	number of SRS (EPP and any other interface) contact "check"

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Field Name	Notes
	requests responded during the reporting period
srs-cont-create	number of SRS (EPP and any other interface) contact "create"
	requests responded during the reporting period
srs-cont-delete	number of SRS (EPP and any other interface) contact "delete"
	requests responded during the reporting period
srs-cont-info	number of SRS (EPP and any other interface) contact "info" requests responded during the reporting period
srs-cont-transfer-	number of SRS (EPP and any other interface) contact "transfer"
approve	requests to approve transfers responded during the reporting
	period
srs-cont-transfer-	number of SRS (EPP and any other interface) contact "transfer"
cancel	requests to cancel transfers responded during the reporting
	period
srs-cont-transfer-	number of SRS (EPP and any other interface) contact "transfer"
query	requests to query about a transfer responded during the reporting period
srs-cont-transfer-	number of SRS (EPP and any other interface) contact "transfer"
reject	requests to reject transfers responded during the reporting
	period
srs-cont-transfer-	number of SRS (EPP and any other interface) contact "transfer"
request	requests to request transfers responded during the reporting period
srs-cont-update	number of SRS (EPP and any other interface) contact "update"
	requests responded during the reporting period